



ZSD

(Zomerlust Systems Design, CK1997/001363/23, trading as "ZSD")

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ADSL Prices Revised

On the 28 July 2005 we announced a limit time, special offer for ADSL ISP accounts with high "Cap" sizes. Unfortunately that special offer will come to an end at the end of October 2005. The special terms from our upstream supplier have been revised and we will no longer be able to supply high cap accounts at very special prices.

Please note that over 70% of our ADSL customers will not be effected by these changes.

From 1 November 2005 we will offer the following new ADSL ISP accounts:

- A new 1 GB traffic "cap" account for the small user at a cost of R139 per month including VAT.
- Bulk ADSL accounts with a 6 GB traffic cap account at a cost of R465 per month. These accounts are also available in multiples of 6 GB (ie 12 Gb, 18 GB, 24 GB etc) at a cost of 2x, 3x, 4x etc the cost of the base 6 GB account. There is no upper limit to the cap size which can be applied to a single ADSL username and password.
- Our 4 GB "un-shaped" accounts will be reduced to R 599 per month but still have a "hard cap".

We will continue to supply the following accounts at the same price as before:

- Our 2 GB traffic cap "soho" account remains unchanged at R210 per month with a "hard cap".
- Our standard 3 GB traffic "cap" ADSL stays at the same price at R249 per month, but there are changes in the cap management system.

The new 1 GB and 6 GB as well as our existing 3 GB accounts will have an new "grace cap" mechanism. When a user reaches his cap the following restrictions will apply:

- The speed of the connections will be significantly reduced, for both international and local traffic.
- The grace cap will remain in place for a period up until the end of the next working day.
- Data uploaded or downloaded under the grace cap will be limited to 300 MB.
- When either the time limit or the data limit are reached the account will be disabled until the end of the calendar month.

The objective of the grace cap is to allow our users time to contact ZSD and arrange for an increase in their cap before they reach a hard cap limit and their services are interrupted. During the grace cap period the limited service is provided to enable customers perform essential work.

In addition to the grace cap we are investigating an early warning system which will e-mail users if their usage is such that they are likely to exceed their nominated cap before the end of the month.

Please note that the grace cap mechanism is still subject to technical evaluation and there may be changes required as a result of our testing.

These charges are independent from the monopoly line rental charges invoiced directly by Telkom. For your convenience a table of Telkom monopoly costs is included below. Please note that this information is subject to confirmation by Telkom.

Terms:

- The above prices include VAT.
- Each ADSL ISP account includes one POP mail box. Contact ZSD for prices of additional mailboxes.
- Users can increase their caps during at any time during the month but they will be invoiced at the higher rate for the whole month.
- Users must inform ZSD by the 15th of the month if they wish to reduce their cap for the following month.
- All ZSD's accounts are invoiced and payable in advance. Charges incurred by increasing caps are payable within 7 days of invoice
- All accounts are now available on a 3, 6 and 12 month pre-paid basis at a cost of 3x, 6x and 11x the nominal monthly cost respectively.
- Accounts may be used for up to four concurrent sessions over ONE ADSL line. Use of one account over multiple lines is not permitted.
- Usage statistics for the ADSL accounts are available on the URL "<http://userstats.zsd.co.za>".
- In addition to the above, ZSD Standard Terms and Conditions (see <http://www.zsd.co.za/legal>) and our Acceptable Usage Policy are applicable.

Definitions:

- 1 GB ("GigaByte") = 1024 x 1024 x 1024 x 8 "bits" of binary data.
- Traffic is measured as the sum total of all incoming and outgoing traffic. It is recalculated at the end of each "ppp" session, but not less than once every 24 hours.
- Traffic Caps are restrictions that are enforced once the specified traffic volume on an account has been reached. The traffic counters and caps are reset at the start of every calendar month.
- A "grace cap" means that restrictions will be placed on the account for a limited period of up to one working day after which the account will be disabled in the same manner as a hard cap.
- A "hard cap" means that the account will be disabled. It will not authenticate and it will not be possible to get any service.

Telkom ADSL monopoly line rental charges (August 2005)	Set-Up	Monthly
Home POTS line (if not already available)	R 277.28	R 80.95
Business POTS line (if not already available)	R 227.28	R 107.54
Home 192 kbit/sec line	R 354.39	R 236.84
Home 384 kbit/sec line	R 354.39	R 314.92
Business or home 512 kbit/sec line	R 354.39	R 418.42
Business or home 1024 kbit/sec line	R 354.39	R 596.49
Telkom Ethernet ADSL ethernet modem	R 876.31	(free on 2 year contract)

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(General Manager).