



ZSD

(Zomerlust Systems Design, CK1997/001363/23, trading as "ZSD")

201 Ravensberg Vue
265 Lansdowne Rd
Claremont

P. O. Box 46827
Glosderry 7702
South Africa

Phone +27-21-683-1388
Facsimile +27-21-674-1106

<http://www.zsd.co.za>

Email: info@zsd.co.za

28. Jul. 2005

New ADSL Pricing Structure

Good news for ZSD customers with ADSL services. The prices of "ISP" ADSL accounts that ZSD supply for these services are coming down and download "Cap" sizes are being increased!

- Our standard 3 GB traffic "cap" ADSL account has been reduced in price.
- Our 2 GB traffic "soho" and 4 GB "un-shaped" accounts have also be reduced in price.
- We have introduced a new 6 GB traffic cap account.
- But best of all are special offer accounts with traffic caps of 12 GB, 24 GB and 30 GB at very exciting prices.

We now offer the following ADSL accounts:

Standard Accounts, available monthly on debit order and pre-paid on a quarterly, six monthly and annual basis:

- 2 GB hard cap "soho" account, for budget users, R210 per month (was R215)
- 3 GB soft cap, our standard account, R249 per month (was R285)
- 6 GB soft cap standard account, new offering, R379 per month.
- 4 GB hard cap, "un-shaped" account, (recommended for special applications like video conferencing) R699 per month (was R825).

In addition to this we are offering the following limited time period Special Offers:

- 12 GB soft cap account, R399 per month
- 24 GB soft cap account, R449 per month
- 30 GB hard cap account, R499 per month.

This special offer is only available on a month to month basis, for a limited time. Accounts are payable by debit order only. Services will be invoiced in advance at the beginning of each month. The prices may be amended at any time before the start of the following month. The length of this special offer is dependent on the terms of our contract with our upstream provider, which are subject to change at short notice.

Customers who have ZSD managed Linux servers and multiple accounts are already being converted onto these new accounts. If you have multiple ADSL accounts that you use over a single line, please contact us so that you can benefit from this special offer.

These charges are independent from the line rental charges invoiced directly by Telkom. Those prices were reduced by Telkom earlier this year.

Terms:

- The above prices include VAT.
- The Special Offer accounts above are available on new services with immediate effect.
- Users who currently use multiple ADSL accounts over a single line and convert to the new accounts will be charged on the new rates with effect from 1 August 2005.
- Credit notes will be issued where applicable and these will reflect on your September accounts.
- The price reduction on existing Standard Accounts will be effective from 1 September 2005.
- Standard Accounts are available on a 3, 6 and 12 month pre-paid basis at a cost of 3x, 6x and 11x the nominal monthly cost respectively.
- In addition to the soft cap described above, all accounts will now have a 30 GB hard cap.
- Accounts may be used for up to four concurrent sessions over ONE ADSL line. Use of one account over multiple lines is not permitted.
- Users will be issued with new username and password details for use with the new accounts.
- Usage statistics for the new accounts will be available on the URL "<http://userstats.zsd.co.za>".
- In addition to the above, ZSD Standard Terms and Conditions (see <http://www.zsd.co.za/legal>) and our Acceptable Usage Policy are applicable.

Definitions:

- 1 GB ("GigaByte") = 1024 x 1024 x 1024 x 8 "bits" of binary data.
- Traffic is measured as the sum total of all incoming and outgoing traffic. It is recalculated at the end of each "ppp" session, but not less than once every 24 hours.
- Traffic Caps are restrictions that are enforced once the specified traffic volume on an account has been reached. The traffic counters and caps are reset at the start of every calendar month.
- A "soft cap" means that restrictions will be placed on the speed of the connection, particularly with respect to "international" traffic, but the account will still be able to authenticate and access a limited service.
- A "hard cap" means that the account will be disabled. It will not authenticate and it will not be possible to get any service.

Ian Forbes
(General Manager).