

14 June 2024

Dear valued tenants

As you are aware, City Power announced the introduction of the load reduction programme, that commenced this week, which will have an effect on power supply nationwide. Load reduction is implemented in high density areas where the load has sharply increased beyond the allowable capacity for that specific area.

While load shedding is initiated and declared by National Control to improve the frequency of the generating units by either adding more load or shedding load to or from the national grid in specified stages, load reduction is implemented either by regional control or local control to prevent overloading the local electrical network. Due to historical overloading data and the initial load trend shown during the start of winter, all areas with high usage than normal have been put under load reduction especially in peak hours.

City Power has requested Melrose Arch's assistance in managing its power demand, and therefore, we have set our maximum demand in the precinct to manage City Power's expectation with regards to power supply. However, as the temperatures drop and more heaters are turned on, by default the usage increases, and we will reach this maximum demand setpoint much quicker than anticipated.

Should the demand start to reach the set-point, the BMS has a load reduction sequence programmed into it, whereby equipment and infrastructure with a high power demand is switched on and off in 30-minute cycles. Unfortunately, this will impact the heating within your premises, but we are navigating this new challenge as best as we can, and managing the load reduction as the demand increases.

We apologise for any inconvenience caused, and we appreciate your support, cooperation and patience during this process.

Management  
Melrose Arch  
011-684 0000