

March, 2023

Dear Melrose Arch tenant

**RE: LOAD SHEDDING PROTOCOLS**

As you are well aware, South Africa has been experiencing an electricity crisis and load shedding has unfortunately become part of our everyday lives. This has had a serious impact on all businesses, including Melrose Arch. While we are making every effort to keep the power on at Melrose Arch, we need to be mindful of the impact of extended load shedding on our infrastructure and systems, as well as the negative effects it could have on our tenants.

In the event of extended load shedding (from Stage 6 upwards), and depending on the circumstances, Melrose Arch will implement the attached protocols when it comes to supplying standby power to its clients and tenants, with immediate effect.

In the event of a limited power supply slot (refer to the attached protocol – but these are generally from Stage 6 upwards between 18:00 and 05:00).

Tenants are requested to ensure that their necessary IT back-ups are in place and that all essential systems and services within their premises have been made safe. During the same period, please ensure that all essential services within your premises, such as access control and burglar alarms, are connected to a UPS system that has enough battery power to last for an extended period.

Please see the attached document for more details.

If you have any queries, please email me at [reinerh@melrosearch.co.za](mailto:reinerh@melrosearch.co.za).

Regards,



**REINER HENSCHEL**  
OPERATIONS DIRECTOR