

25 May, 2020

Dear Melrose Arch tenant

## RE: EASING OF LOCKDOWN RESTRICTIONS TO LEVEL 3

Last night, President Cyril Ramaphosa announced that the lockdown restrictions would be dropped to Level 3 on Monday, 1 June and business would slowly be returning to normal. As lockdown restrictions ease, Melrose Arch is opening up and looking forward to welcoming you back. We've missed you but we've used the time constructively to ensure the precinct is as safe as possible.

In Level 3, all manufacturing, mining, construction, financial services, professional and business services, information technology, communications, government services and media services can fully reopen from 1 June, as well as wholesalers and retailers, including stores, spaza shops and informal traders.

However, President Ramaphosa said that where possible, employees should continue to work from home and companies will have to adhere to strict control measures. All staff who are older than 60 years of age and those who suffer from underlying conditions such as heart disease, diabetes, chronic respiratory disease and cancer should stay at home.

In Level 3, many businesses will not be allowed to trade: hairdressers and beauty salons; restaurants (although they may provide takeaways for collection, delivery and drive-through services); bars, taverns and shebeens, as well as nightclubs and casinos; hotels, lodges and other accommodation facilities (but certain guests will be allowed); gyms and sport facilities; exhibition and conference centres; cinemas; theatres; museums, and flea markets and bazaars.

As most South Africans head back to work, Melrose Arch is anticipating a significant increase in the number of people in the precinct. In his address, President Ramaphosa stressed that "the risk of a massive increase in infections is now greater than it has been since the start of the outbreak in our country". It is therefore imperative that everyone visiting Melrose Arch adheres to the precinct's health and safety regulations, which have been communicated to tenants previously. These include, among others:

- A face mask must be worn at all times
- Social distancing a distance of at least 2m must be adhered to

- Sanitisers must be available to all staff members, who must sanitise their hands frequently
- Car access stickers must be displayed in vehicles to assist Melrose Arch with track-and-trace requirements.

If your business is reopening in Level 3, please let Melrose Arch Precinct Management know what date you will be reopening (if not on 1 June) and whether you will have a full staff complement, will be operating at reduced capacity or whether your staff will be working shifts.

Please email all correspondence, including any queries, to our Operations Director, Reiner Henschel, at reinerh@melrosearch.co.za.

We appreciate your cooperation. Stay safe!

Yours faithfully

MIKE VERMAAK
MD: MELROSE ARCH