

COVID-19 STAY SAFE

19 March, 2020

Dear Melrose Arch tenant

In addition to the hygiene measures already taken, Centre Management has cancelled all events, children's entertainment and the Melrose Arch Market until further notice in a bid to encourage social distancing. Trading hours will remain the same, with the exception of Woolworths, which will close at 18h00 instead of 18h30 as previously.

Yesterday, the South African government introduced strict new measures to contain the spread of Covid-19 as part of the Disaster Management Act. With immediate effect, all establishments – restaurants, bars, clubs and shebeens – that sell liquor must close at 18h00 on weekdays and Saturdays, and at 13h00 on Sundays and public holidays. The establishments may only open at 09h00 the next morning. The same regulations apply to all liquor stores.

All premises that sell liquor that is consumed on the premises, including restaurants, bars and clubs, are not allowed to have more than 50 people at the same time or they must be closed with immediate effect. These places must also adhere to strict hygienic conditions, while hotels that sell liquor must also implement measures to curb the spread of Covid-19. No special or events liquor licences will be granted during the duration of the national state of disaster.

We will continue to operate the precinct in a responsible manner and expect that you will continue to trade responsibly for the foreseeable future. We will update all tenants should there be any further directives from the government as per the declared national state of disaster.

As per previous communication issued by Centre Management, in the interest of transparency and coherence, please notify us as a matter of urgency of the precautionary measures and business continuity management plans you have implemented for your business and premises in the precinct.

Please advise all staff members and colleagues to refrain from sharing Melrose Arch Centre Management communications, or your own internal communications, to social media platforms and the media. This is irresponsible and only serves to create confusion and panic among all users of the precinct.

We at Melrose Arch Centre Management understand your concerns and we recognise the effect Covid-19 is having on you and your business. This is an unprecedented time, a global pandemic that has never been seen in this era before. As Dr Christoforos Anagnostopoulos wrote in a piece that went viral this week, “The next two months will be critical. We will remember them for the rest of our lives.” The severity of Covid-19 cannot be denied but we are still within the window of opportunity of slowing the virus down, and we at Melrose Arch will do everything we can to protect the health and safety of our tenants and customers. We urge you to do the same. It is only the combined effort of every person in this world that will eradicate this virus. Let’s fight it together!

For more information about Covid-19, please visit the World Health Organisation’s website, www.who.int, or the National Department of Health at www.health.gov.za.

Yours faithfully,

MIKE VERMAAK, MD: MELROSE ARCH