

Circular 007/2025

4 March 2025

SAFETY AND SECURITY AT EVERGREEN MUIZENBERG

Crime is unfortunately an everyday reality of life in South Africa. So, it makes sense that it consistently ranks among the top concerns for many of us, second only to unemployment.

Our residents' physical safety is one of the pillars of our business and we take this extremely seriously. As you know, we take extensive measures and employ a multi-layered security approach by working together with the guards, the electric fence, on site and off site cameras and armed response.

- We have guards posted at the entrance of our village 24/7. Our regular site supervisor and one other guard control our entrance during the day. We do night time patrols (Each patrol takes approximately 40 minutes). Each guard has a radio and an alarm button.
- We have nightly patrols by two guards who rotate on a regular 24-hour basis. We close our main gate at 7pm. Our patrols start at 8pm and continues to 6am when we open our main gate again.
- Other security measures include: electric fences with anti-lift loops all around the village property linked to an off-site alarm monitor centre; "live cameras" linked up on Sunrise Boulevard, St Georges and the M3; and armed response provided by ADT who do a nightly to check on the village.

We believe that security is everyone's business, not just the responsibility of management and we would like to take this opportunity to remind you to ensure that you have secured yourself in your unit by following simple safety and security guidelines by ensuring that:

- o windows and doors are secured and locked at night (please remember to remove your key from the front door to allow Evergreen Management access in the event of an emergency)
- o burglar bars and trellidoor or similar security gates are installed for windows and doors should you wish to keep these open;
- o garage doors are closed at night;
- o valuables are secured in a safe; and
- o the telecare system is tested on a regular basis.

Yours sincerely,



Christine Dampers
Village Manager - Evergreen Muizenberg