

Catering Report 17th October 2024

A Catering Committee meeting was held on Thursday 10th October. Unfortunately, no one from Servest was able to attend. The consensus was that the Bistro service is improving, but there is still room for improvement.

- There is inconsistency in portion sizes.
- The quality of the beef sausages is unsatisfactory.
- Long waiting times for the breakfast service.
- Food sometimes served cold.
- Vegetables overcooked or undercooked.
- Residents still having issues with their Bistro accounts. This needs to be attended to urgently.

The breakfast menu offerings have been improved. A selection of Savory snacks is now available but can be improved upon. There was a request for larger pies that can be served for dinner.

Monthly menus and booking sheets are now available for the full month.

The kitchen is still awaiting the delivery of a new oven.

It was noted that fewer residents seem to be making use of the Bistro lunch service, hopefully an improvement in the service will remedy this.

Paul Selby