

Circular 029/2024

22 October 2024

Dear Resident,

Town Hall Meeting – Wednesday, 06 November 2024 at 3pm

We are planning the next Town Hall Meeting to communicate with all our residents and update everyone before the end of the year and I encourage all to attend.

We have had a really busy time at the Village and my team and I have been working very hard to address the issues that have required our attention.

So much has happened since our AGM and I would like to ensure that communication and interaction between management and residents continues to be as effective as possible. To this end, I would like to arrange our next Town Hall Meeting on Wednesday, 06 November 2024 at 3pm.

I would like once again to reiterate and affirm to all residents that my team and I remain at your service and that the Village management should please be your first point of contact for any issues or concerns you might have.

As far as complaints and matters of a personal nature are concerned, residents are required to take such matters up directly with the Village Manager. I can only assist with any concerns if you raise them with me.

Only if discussions with the Village Manager fail to achieve a satisfactory resolution, should the matter be referred to Rescom, for their intervention and decision as to what action (if any) might need to be taken, with a view to assisting the parties in finding a mutually agreeable solution or an acceptable compromise.

Evergreen's Managing Director, Garry Reed, will be present and if you feel that there are issues that you would like to raise with Management at the Town Hall meeting, you are urged to attend.

Please note that we welcome your questions in writing before the meeting to ensure that we have covered all your queries. I have attached a questionnaire and in the interest of time, we will take ten questions from the floor on the day at the meeting.

Kind Regards



CHRISTINE DEMPERS
Village Manager



EVERGREEN MUIZENBERG

TOWN HALL QUESTIONNAIRE FORM

NAME/UNIT:

1. _____

2. _____

3. _____

SIGNATURE _____ DATE _____