

Circular 016/2024

16 May 2024

Dear Resident,

CATERING SERVICE - MUIZENBERG

As previously communicated, Tsebo Solutions (Fedics) have terminated their contract with Evergreen Lifestyle Villages and will demobilize their services at the end of May.

After careful consideration and keeping each village's individual and unique needs in mind, we have appointed Servest Catering Solutions as our new catering service provider.

We have met with the Servest Management Team to finalise all the details relating to the service at Evergreen Muizenberg, to ensure the smoothest possible transition with as little as possible deviation from the current service as possible before any changes are introduced.

Fedics' last day of service will be after lunch on Friday, 31 May 2024. Servest's services will start with lunch on Saturday, 01 June 2024.

We encourage residents to ensure that all funds in your Fedics accounts are used up before the end of the month. If you are already on a zero balance, that you order on a "pay as you go" for any further meals.

In the event that you have a balance remaining on your food account that cannot be used up before the end of May, please hand a certified copy of your ID and proof of banking details (*not a bank statement*) to Kim Whitworth or Laeeqah Bantam so that you can obtain a credit payment directly into your account by Fedics/Tsebo.

More details regarding Servest's credit system and June menu will be shared shortly. Please feel free to contact me if you require clarity or if you have any questions.

Thank you in advance for your continued support.

Yours sincerely,



Christine Dempers
Village Manager: Muizenberg

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