

Circular 015/2024

16 May 2024

Dear Resident,

Town Hall Meeting – Wednesday, 12 June 2024 at 3pm

It has been a wonderful journey these last two months, taking over the helm as Village Manager at Evergreen Muizenberg officially on 01 March, having dipped in and out of the village since December last year, I have come to know many residents and continue to meet many more.

Everyone has made me feel so welcome – I feel as if I have come home. Thank you.

So much has happened and I would like to ensure that communication and interaction between management and residents continues to be as effective as possible. To this end, I would like to arrange our next Town Hall Meeting on Wednesday, 12 June, 2024 at 3pm

I would like once again to reiterate and affirm to all residents that my team and I remain at your service and that the Village management should please be your first point of contact for any issues or concerns you might have.

As far as complaints and matters of a personal nature are concerned, residents are required to take such matters up directly with the Village Manager. I can only assist with any concerns if you raise them with me.

Only if discussions with the Village Manager fail to achieve a satisfactory resolution, should the matter be referred to Rescom, for their intervention and decision as to what action (if any) might need to be taken, with a view to assisting the parties in finding a mutually agreeable solution or an acceptable compromise.

If you feel that there are issues that you would like to raise with Management at the Town Hall meeting, you are encouraged to attend.

Evergreen's Managing Director, Garry Reed, will be present, as will the Financial Manager, Wimpie Pretorius and Evergreen Health's, Elize Porter.

Please note that we welcome your questions in writing before the meeting to ensure that we have covered all your queries and in the interest of time, we will take ten questions from the floor on the day at the meeting.

Kind Regards



CHRISTINE DEMPERS
Village Manager