

Circular 202301-01

30 January 2023

Dear Resident,

We would like to inform you that Evergreen Lifestyle Villages (Pty) Ltd catering service provider, Western Province Caterers (WPC) have opted to terminate their contract and it will conclude on 28 February 2023.

Evergreen Lifestyle Village (Pty) Ltd have met with several catering service providers and will be in a position to share more information on the final decision in due course.

#### Service & Operations

- Normal operating times and service will continue until Sunday, 26 February.
- All meals (with exception to a 'la carte menu) will continue to be prepared off-site.
- To ensure a smooth transition, service will cease on 26 February and the last two days of February (27 & 28) there will be no service.
- All meals that form part of a Health Care package will continue until 28 February.
- The hand-back process with WPC will take place on 27 & 28 February.
- New service provider to commence 1 March 2023

Kindly note that with immediate effect, frozen meals will no longer be available for ordering.

We would like to suggest that you arrange some ready-made meals from some of the following outlets:

**1. Pick 'n Pay**

Order forms available from reception and can be placed through Laeeqah

**2. Elaine's Deli**

Place orders on 072 896 0690 – call or WhatsApp  
Menu available from reception desk

**3. Woolworths (or via Woolies Dash)**

Either purchase in-store or on their App, Woolies Dash

#### Accounts

- As from 1 February all meals must be paid for as and when you use the Bistro.  
All Bistro accounts must be settled by 15 February 2023.
- No meal packages will be sold for the February month.
- Any WPC credits owing to residents will be handled one-on-one between WPC and resident.

Please feel free to contact village management if you have any questions.

Regards,  
Village Management