

## **Referendum on emergency healthcare arrangements**

The purpose of this notice is for the residents to decide whether or not to get in-village medical support services.

Rescom has agreed that the most appropriate and cost-effective way forward is to have a qualified health professional in our village five (5) days per week, Monday to Friday, 9 hours per day.

### **What will it cost?**

**R 100.00 per unit, per month** which is considerably less than the R 200.00 proposed in the new budget and the R 280 per month for the current service level.

### **What we will get?**

1. Immediate response by a qualified person in emergency situations, five (5) days per week (office hours).
2. Follow up on Residents who are not well, either after an emergency or illness
  - Wound dressing and changing
  - Communicate with family & medical professionals
  - Liaise with management
  - Follow ups on new residents specially regarding the use of Telecare
3. Completion of a DQ98 which I understand is a statutory requirement for all residents every year
  - DQ89: Dependency Quotient form used for the ASSESSMENT FOR ADMISSION TO HOMES, FOR FRAIL PERSONS / SUPPORT NEEDS FOR OLDER PERSONS
4. All assistance, apart from medical supplies used, at no further cost to the residents.
5. The Telecare service will remain in place.

### **If we decide not to agree to this proposal.**

What will we have in any emergency?

1. Response via the red panic button on Telecare.

If more than 50% of the respondents decline to have any in-village medical support service, then we will only have the Telecare.

If 50% or more of the respondents agree to the above proposal, then we will recommend to Management that our current medical support service be replaced by a qualified health professional as set out above.

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**Return via the RESCOM Post box by no later than Monday, 15 August 2022**

**Resident Name:** \_\_\_\_\_

**Unit:** \_\_\_\_\_

I agree to the appointment of a qualified health professional, five (5) days per week and am prepared to pay the R 100.00 per month.

I am not prepared to pay for any additional medical support service above the current Telecare.

**Note:** Service from the Care Centre will still be available provided a service contract is in place between resident and Evergreen Health.