

18 February 2021

Dear Residents and Family Members,

RE: HOMECARE PRICING ANNUAL INCREASE – EFFECTIVE 01 MARCH 2021

Evergreen Health is continuously striving to provide quality Healthcare at a low cost to all our residents by making use of all available resources, and services which are assigned according to the need values (The best outcomes at the lowest cost) when delivered to our residents.

The Healthcare industry is regulated by the Department of Health. Subsequent to that, we have had to review our annual rates for the year 2021, to keep in line with the Board of Healthcare funders tariff guidelines.

Evergreen Health has been actively in communication with the Board of Health Funders, Medical administrators, and Medical Aid Funders alike; around the issuing of a Practice number to our business. Whilst awaiting approval, we have partnered with other Healthcare Service providers to assist with medical aid claims etc. I would like to thank you for your patience in this regard.

Please take into consideration that all Homecare Services have to be pre-authorized with the medical aid. All monthly Billing in arrears will still be applicable.

I would like to once again appeal to residents who have not yet signed their debit order authorization form for Evergreen Health to please be in contact with Village Management to facilitate this process.

Kind Regards



Elize Porter
Managing Director
Evergreen Health (Pty Ltd)