

10 December 2020

Dear Residents and family of Muizenberg Care Centre,

RE: Muizenberg Care Centre

It saddens me to inform you that earlier today it was established that two residents within the facility is COVID – 19 positive. Both these residents have been isolated and barrier nursing is taking place. Our COVID – 19 protocols have been enforced with immediate effect and we have proceeded to test all remaining residents within the facility.

At this moment in time, we are uncertain as to how the virus managed to get in the care center, and with immediate effect only compassionate visitations will be allowed by prior arrangement with management. This is a precautionary measure for the safety of our residents. We understand that the situation may cause you concern, but please be assured that our team is doing all they can to contain the virus.

We wish those infected residents a speedy recovery and we appeal to family members to be patient with our staff during this difficult time.

Further updates to follow in the next 48 hours.

Please do not hesitate to contact either Neo, Elize or I on **021 137 2701**, should you require any further information.

Kind Regards
Melanie Carstens