

BY HAND

Dear valued residents and friends,

BE AWARE: CYBER FRAUD INCIDENTS ARE ON THE RISE

Please be aware that there has been an increase in the number of attempts by fraudsters to obtain customer's funds/money by intercepting emails and providing fake banking details.

Due to the increase in cyber fraud we would like to inform you that should you need to make any payment to Evergreen Lifestyle or any other company, please contact the company offices prior to making payment, to confirm banking details.

The Evergreen team will never change any banking details on email, and can therefore not accept responsibility for incorrect payments made.

Here are some tips to help protect you from fraud:

1. Confirm and verify banking details of the company that you are paying telephonically prior to making payment of any invoice, deposit or purchase price.
2. Check that the sender's email address does match the organisations legitimate email address.
3. We further recommend that that you pay a nominal amount to the company's bank account and confirm that the said payment reflects, prior to making payment of the full amount.
4. When you receive any documentation with different banking details kindly alert the company immediately.

Evergreen Lifestyle remains committed to protecting the integrity of your personal details, however, we urge you to ensure that you have also taken effective security measures when transacting over the internet.

If you suspect that your confidential information has been compromised, please contact your bank or personal banker immediately.

**Regards,
The Evergreen Team**