

Circular 010 - 2020 05 16

16 May 2020

Dear Resident,

**ANNUAL INCREASE 2020: DOMESTIC, UTILITY and MAINTENANCE SERVICES**

The annual increase for the abovementioned services will come into effect 1 June 2020. The services will be increasing by between 5.5% and 10%; this is to bring it in line with the minimum wage increase rates over the last three years. Last year's increase was only 4.8%

Below are the increased rates:

Service	Current Price	Price Effective 1 June 2020
Domestic & Utility	R50 per hour	R55 per hour or part thereof**
Domestic & Utility (new)	-	R30 per half hour or part thereof**
Maintenance / Handyman	R110 per 30 minutes	R120 per 30 minutes or part thereof**
Maintenance / Handyman	R180 per 60 minutes	R190 per 60 minutes or part thereof**

\*\*Please note that 'part thereof' refers to exceeding the time book and service staff working an additional 10 minutes or more that you will be charged for.

Our Domestic & Utility staff are extremely busy and therefore it is very important to make bookings well in advance. Please note that should you wish to cancel the booking; this must be done at least 24 hours in advance otherwise you will be charged for the time booked.

Regards,

Derek Drew