

08 March 2019

Memo 6/2019

Dear Residents

TELKOM LINES DOWN DURING POWER OUTAGES

We are currently experiencing problems with the village main Telkom phone line during power outages. Certain homes in the village are also affected.

Telkom have reported that the backup batteries needed to power up their system during power outages have been stolen a number of times. This problem not only exists in Muizenberg but has affected other parts of the Western Cape as well. They are working on resolving this issue and have assured us that we are high on their priority list due to being a retirement village.

Should you decide to call Telkom after any round of load shedding, you will be charged a call out fee by Telkom.

In the meantime I would like to suggest that you keep your cell phones charged at all times and save the “Nurses” cell phone number 071 566 2401 on your cell phone to use in cases of emergency.

We will keep you updated as to the progress of this situation.

Kind regards

Melanie Carstens
Village Manager