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**Memo 6/2018: City of Cape Town Fixed Basic Water Charge effective 1 July 2018**

Dear Residents

Please note that the City of Cape Town has changed the water tariff structure and costs.

Effective 1 July 2018, the City of Cape Town has introduced a fixed basic water tariff of R30 which will be charged to your water bill via the Motla account presented with your levy statement. These charges will be added to your September levy account. See attached City of Cape Town Water Tariff Structure.

We have also attached the latest City of Cape Town electricity tariffs 2018/2019 for your perusal.

Kind regards,

Melanie Carstens  
VILLAGE MANAGER: EVERGREEN LIFESTYLE VILLAGE MUIZENBERG



This document is a guide to the most commonly-used water and sanitation tariffs.

Please see our website for all water and sanitation tariffs for 2017/18 (Annexure 6) and 2018/19 (Annexure 6).

<b>Residential Water Tariffs (Domestic Full and Domestic Cluster)</b>	
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 6 (2018/19)</b> <b>Rands (incl VAT) per kl</b>
Step 1 (>0 ≤ 6kl)	R33,24 (free for indigent households)
Step 2 (>6 ≤ 10.5kl)	R52,90 (free for indigent households)
Step 3 (>10.5 ≤ 20kl)	R115,00
Step 4 (>20 ≤ 35kl)	R345,00
Step 5 (>35 ≤ 50kl)	R920,00
Step 6 (>50kl)	R920,00

<b>Residential Sanitation Tariffs (Domestic Full and Domestic Cluster)</b>	
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 6 (2018/19)</b> <b>Rands (incl VAT) per kl</b>
Step 1 (>0 ≤ 4,2 kl)	R28,43 (free for indigent households)
Step 2 (>4.2 ≤ 7.35 kl)	R44,85 (free for indigent households)
Step 3 (>7.35 ≤ 14 kl)	R98,90
Step 4 (>14 ≤ 24.5 kl)	R120,75
Step 5 (>24.5 ≤ 35 kl)	R120,75

\* Sanitation charged to a maximum of 35kl

*Domestic Full = Stand-alone houses*

*Domestic Cluster = Flats, sectional title units, cluster developments and gated villages*



## UNDERSTANDING RESIDENTIAL ELECTRICITY TARIFFS IN CAPE TOWN - 2018/2019

(Applicable from 1 July 2018)

(Not applicable to Eskom supplied areas)

In the information set out below it should be noted that:

- 1 unit of electricity is equal to 1 kWh;
- The step from Block 1 to Block 2 of the tariff is applied taking all the purchases for that month into account, not each individual purchase;
- The **Lifeline Tariff** must be requested by the customer, it is not applied automatically and are subject to meeting conditions/criteria;
- In assessing a particular customer, the average consumption over the previous 12 months, at the time of assessment, is used, along with the municipal property valuation of that customer, and the type of meter present;
- A customer whose previous 12-month average consumption is above 450 kWh is automatically moved to the **Domestic Tariff**, in September and March of each year;
- Residential premises with a supply of more than 100 Amps three-phase are treated as Commercial Customers.

**A. You will be eligible for the Lifeline Tariff if:**

- **For all customers:**
  - You have a municipal property valuation of R400 000 or less; and
  - You receive less than 450 kWh per month on average, including any free electricity; and
  - You have a prepayment meter.
  - If you receive a pensioner or disabled persons rebate in terms of the Rates Policy, or are a tenant who otherwise would have qualified for such a rebate, or are registered as Indigent in terms of the Credit Control and Debt Collection Policy, the property valuation and metering provisions fall away.

*Note: The Municipal property valuation can be found on Municipal Rates monthly accounts.*

### **More lifeline tariff notes**

- **For customers on the lifeline tariff with a prepayment meter or a credit meter:**
  - If you receive a pensioner or disabled persons rebate in terms of the Rates Policy, or are a tenant who otherwise would have qualified for such a rebate, the property valuation and metering provisions fall away.
  - If you are registered with the City as indigent in terms of the City's Credit Control and Debt Collection Policy the property valuation and metering provisions fall away.
- **Under the lifeline tariff you will be eligible for free basic electricity as follows:**
  - 60 kWh if you receive less than 250kWh per month on average taken over the previous 12 month assessment period, including any free electricity;
  - 25 kWh if you receive more than 250 kWh but less than 450 kWh per month on average taken over the previous 12 month assessment period, including any free electricity.