

# EVERGREEN News



## DEAR RESIDENTS

As we bid farewell to 2017, it's heartening to know that this year has once more been full of fun and friendship in our extended Evergreen family.

This also rings true for the many new residents we've welcomed during the course of this year. We are glad that you have made the move to Evergreen and we hope you are already feeling at home while savouring the fantastic quality of life that is the hallmark of the Evergreen lifestyle.

While we appreciate and enjoy the warm embrace of the vibrant communities in our Evergreen villages, we always remember loved ones who are no longer with us.

We cherish the wonderful memories we were able to share, and the unforgettable friendships we forged.

I would also like to thank our Maintenance Manager, Patrick Maile, and his team whose many pairs of willing hands have taken care of our villages, and who always strive to keep our residents happy, while attending to jobs as promptly as possible.

The golden thread that runs throughout Evergreen, is care. We care about you and your safety. And so we look forward to continue providing you with service of the highest order in the New Year.

Best wishes for a happy and healthy festive season, and a prosperous 2018.



## LAUNCHING THE EVERGREEN WAY

Evergreen Retirement Holdings CEO



Many years ago I attended a seminar at Disney World in Orlando, Florida to understand how they deliver a superb guest experience on a huge estate with thousands of staff and large visitor numbers daily.

It's a fascinating experience that is driven by Disney's 4 Keys to Customer Service Program. Essentially, four

priorities for every Disney employee – from the street sweeper to the CEO. Walt Disney, in describing the people he wished to employ, said, "They will be people who give, who like to bring delight to other people and therefore gain pleasure and satisfaction for themselves."

Using Disney as our inspiration, we recently launched the Evergreen Way, a simple set of values and priorities for all our staff, which will be supported by training, coaching and recognition. It's an internal staff initiative so you won't see our material in public areas, but you will hopefully notice an improvement in friendliness, service quality and care from our staff. We are committed to making your "lived experience" at Evergreen everything you hoped it would be. I want for Evergreen what Walt achieved at Disney World – a great guest experience.

I wish you and your families a joyous time over the festive season, and health and happiness in the New Year.

 <b>SAFETY</b> The safety of our residents is my top priority I speak up immediately when I notice safety or security risks I practice safety first in my work area	 <b>CARE</b> I greet everyone with a smile and a kind word I go the extra mile to show that I care I protect the dignity of our residents when they cannot
 <b>PRIDE</b> I take pride in myself and the work that I do I am proud of my village and the Evergreen brand I am proud of the awesome hospitality our team delivers	 <b>RELIABILITY</b> I carry out my duties with purpose and commitment I follow up to make sure that our residents are satisfied I always keep my promises



SAFETY | CARE | PRIDE | RELIABILITY 

## HARD ROCK

Dr Brian Hambleton-Jones – Lake Michelle

He's been to the far reaches of Canada, and to remote islands off the coast of Taiwan. He's hiked in Iceland, and seen the Grand Canyon. Dr Brian Hambleton-Jones, resident of Evergreen at Lake Michelle, has seen and done a lot... and has every intention to keep going!

Born in Kenya in 1941, the young Brian moved to South Africa with his parents when he was seven. He went to school in Johannesburg and has been fascinated by rocks for as long as he can remember. After studying Geology at the University of Cape Town and doing his DSc at Tuks, he spent 27 years working for what is today the South African Nuclear Energy Corporation (NECSA) as a nuclear geologist. Nuclear geology is the chemistry, mineralogy, nuclear aspects and radiation of rocks. (Fittingly for a man who loves rocks this much, he also loves rock n roll!) He says, "The nuclear industry is fascinating. I have difficulty imagining anyone having a better job than mine at the time. I looked forward to going to work and when five o'clock rolled round, I'd be mildly annoyed."

He and his wife, Meryl, have three children and five grandchildren. In 2018, they'll be celebrating their golden anniversary. Her elegant, diminutive frame, has been at his side for five decades, and their beautiful home bears testament to her personal style and good taste. They moved to Evergreen after living in the same house in Pretoria for 42 years.

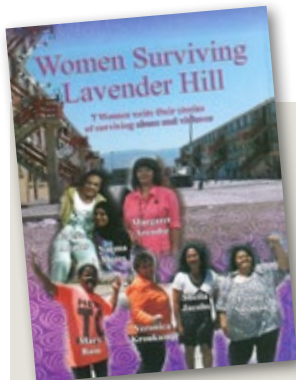
Apart from nuclear geology, Brian also did geochemistry, nuclear geochemistry and geological studies. He says, "The geology of uranium is one of the most interesting aspects of my field, and I really enjoy it. Uranium occurs all over the world, in many formats, and the richest deposits are in Canada."

To date, he has travelled to more than 50 countries. "I visited institutions, attended symposiums and lectured to aspiring nuclear students in African countries. I still give speeches, but I especially enjoyed the lecturing. I also consulted for foreign governments and was involved with the International Atomic Energy Agency (IAEA) and similar bodies in Europe."

Is there anything or anywhere still left to explore? "Of course! My bucket list includes Antarctica, Russia, cruising the fjords of Norway... and a lot more. I maintain my passion for geology because this is where all life began and is controlled."



*"I have only one principle in life, but if you don't like that one, I have others!"* – Dr Brian Hambleton-Jones



## BOOK REVIEW

Every year from the end of November until early December, the world marks 16 Days of Activism For No Violence Against Women and Children. **Women Surviving Lavender Hill** is a striking, thought-provoking book about domestic abuse. **June Orsmond of Evergreen Muizenberg** will be reviewing it for us so be on the lookout for that in the New Year. The title derives from the fact that all seven authors hail from this troubled area of the crime-ridden Cape Flats. It tells the personal stories of the abuse that has blighted their lives. It is also a story of healing and of triumph over adversity. Contact June at Evergreen Muizenberg if wish to purchase a copy.

## AMANDA GEORGE Receptionist at Evergreen Muizenberg

I am the oldest of three siblings and one of my primary goals as the oldest has been to set a good example. I believe I've achieved this because I've managed to maintain a stable and healthy lifestyle. I'm married to Randall and we have two beautiful kids – my son Robin (24) and daughter Jamey (18). We are living the life in Muizenberg, which is perfect as it's a stone's throw from work for me.

**My Evergreen journey:** I joined the Amdec Group, the holding company of Evergreen, in 2011, as receptionist at their head office. This led to an opportunity to assist with administrative work for the management team, which was both challenging and rewarding. I then moved to the Evergreen Property Development Team, before joining the Finance Team, so I was privileged to gain varied experience. I realised, however, that my passion lies with Evergreen, so when a chance presented itself to move to Evergreen Muizenberg in 2014, I leapt at it. I think working with people is one of my strengths and I relished the chance to make a difference as receptionist at this vibrant and busy village. I'm passionate about my job. It's brought me a sense of satisfaction and purpose. Being involved in the planning of events in our village also allows me to express my creative style.

**After work:** I'm a devoted wife and mother, and I enjoy the company of close friends and family. I also love long drives, with the West Coast being a particular favourite of mine.

EVERGREEN  
*Know your*  
**Village**



### BROADACRES

It was a hairy affair at the Movember celebrations. Meet two of the winners.

#### MOVEMBER



Eddie Simpson won the Bum Fluff category.



Ernie Mutch was our Shaggy Sheep.

Henri Postema celebrated his 100<sup>th</sup> birthday with family and friends in the brand-new Broadacres Lifestyle Centre.

#### HENRI TURNS 100



Henri with his family, including his son, Pieter, and twin daughters Maryke and Madeleine.



Henri with Craig Stacey (90), who he calls his bodyguard.

Photos by Kloran Townsend

#### DIEP RIVER



The line-dancing ladies had their last class of the year.



Diep River joined the other villages on a day trip to the beautiful Babylonstoren farm in the Boland.

### CHRISTMAS LUNCHES & DINNERS

#### BERGVLIT



David & Felicity Walker, letting their light shine.



Christmas might have gone to Jacky Orton's head.



Jenni and Ian Barclay soaking up the festive cheer.

#### LAKE MICHELLE



Evergreeners at Lake Michelle celebrated an early Christmas lunch together.

#### MUIZENBERG



Norah Robson, Kate Maver, Isobel Hales, Hendrik Cronje and Charles Lawrence.

#### BROADACRES



Peta and Dave Nesbit, Wally Ross, Daphné Larkin, Rosemary Ross and Beryl Sletcher.

#### MUIZENBERG



Hugh and Linda Till with Louis and Stephanie de Haas.

## BLOOMING BEAUTIFUL!

Competition season is over for our Fabulously Flora photo contest. We know you've been eagerly awaiting the outcome, so here are our winners – you'll see that the competition truly lived up to its name!

John Wilson, Chairman of the Amdec Group and avid wildlife photographer, agreed to oversee the judging for us again this year. Thank you, John!

He writes, "You'll have to forgive me because my knowledge of flora could be written on the back of a postage stamp! But I've reviewed the pics by our 'budding' Evergreen photographers, and we have some real talent amongst you. Congratulations to everyone, and keep sending your images once our new competition launches in 2018, which I hope will be a great year for you all."

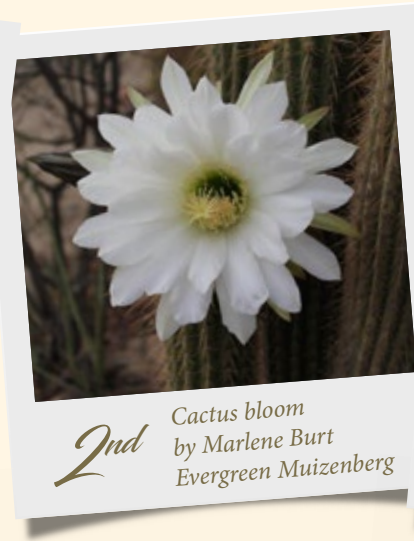


## The Winners



**1st** Bees on bright yellow poppy  
by Wally Davey  
Evergreen Broadacres

**Judge's comment:** Beautifully prominent stamens and no fewer than four bees doing their magic!



**2nd** Cactus bloom  
by Marlene Burt  
Evergreen Muizenberg

**Judge's comment:** An unusual white flowering cactus.



**3rd** Pink trumpet vine  
by Kiloran Townsend  
Evergreen Broadacres

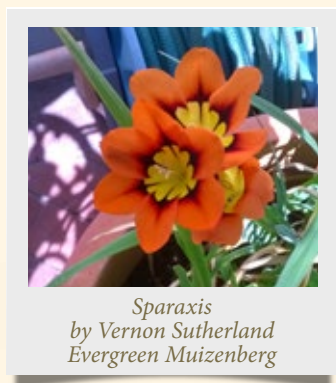
**Judge's comment:** A bouquet of the most delicate pink flowers.

## Shortlisted



Peruvian lily  
by Jim Raubenheimer  
Evergreen Muizenberg

**Judge's comment:** Beautiful flower head, but as with Vernon's Sparaxis (right), the "unnatural" background does not do it justice. Always keep an eye on what's behind your subject, as well as on the subject itself!



Sparaxis  
by Vernon Sutherland  
Evergreen Muizenberg

**Judge's comment:** Exquisite flowers, but the hose reel lets the pic down a bit. You could hold up a blank card or sheet of paper behind the flower, if it's not possible to recompose the shot.



Red Grand Amaryllis  
by Sue Beele  
Evergreen Muizenberg

**Judge's comment:** Sue also features on our Honourable Mentions list – well done! Here we have a pot plant against an ordinary garden border, but the colour of the wooden fence creates a backdrop which has a Provençal feel to it.

## Honourable mention



Pin leaves and red berries  
by Sue Beele  
Evergreen Muizenberg

**Judge's comment:** Slightly out of focus, but that only adds to its ethereal beauty.

We'll be giving this newsletter of yours a bit of a facelift in the New Year so be on the lookout for that. Until we meet again, happy holidays to you from the entire Evergreen team. And if you're travelling this festive season, please do so safely. Best wishes,  
Derek