

Dear Residents,

TELECARE TESTING

Please be reminded to test your Telecare units regularly.

If the indicator light on your Telecare unit flashes red, please notify Reception as soon as possible, as this indicates that the batteries need to be replaced.

Battery replacements are provided **free of charge** and will be carried out by the Telecare team.

For Apartment Residents:

- Pressing the silver emergency button; or
- Dropping the pendant from approximately knee height onto the floor.

The pendant is equipped with a built-in fall sensor and should activate when it detects a potential fall.

If you experience any difficulties with your Telecare unit or pendant, please do not hesitate to contact Reception on **Ext. 2400**, and we will gladly assist you.

Kind regards,

Stephan Lloyd
General Manager