

Date: 28/01/2015

Dear Residents,

We would like to remind you of the comprehensive healthcare services available at Evergreen Noordhoek.

Healthcare Centre – Frail Care Services

Our Healthcare Centre has two dedicated beds for residents requiring short-term or long-term care. These beds are specifically for Frail Care services, designed to offer comprehensive support to those who need it.

What Frail Care Includes:

- 24-hour professional nursing care.
- Daily laundry and cleaning services.
- Three nutritious meals and three beverages per day.

Cost and Details:

The monthly cost per bed is **R29,500** including VAT.

Important Notes:

Please note that this facility is not a Sub-Acute facility but is fully equipped to provide excellent Frail Care services to our residents.

Home Care Services

For residents requiring additional assistance within the comfort of their own homes. These services are available for periods ranging from **6 hours to 24 hours** per day, ensuring flexible and personalized care to meet individual needs.

Clinic Services

Our on-site clinic is staffed by **Registered Nurse Nicola Brand**, who is available from **Monday to Friday, 08h00 – 17h00**. The clinic is open every day, including weekends, from **07h00 – 19h00** to provide medical assistance and support.

Hospital Support and Post-Hospital Care

Should you require hospitalisation, please inform us so that our Case Manager can visit you in the hospital and assist with care planning upon your discharge.

Additionally, **Evergreen Muizenberg** is a **Registered Sub-Acute Facility**. If your physician or specialist recommends additional care before returning home, you may be admitted there for post-hospital care. We will coordinate with your medical aid to arrange this.

How to Access These Services

Should you require any of these services, kindly reach out to **Nicola Brand** or your **Village Management team** for further information or assistance.

We remain committed to your well-being and ensuring that all residents receive the care they need.

Best Regards,
Elize Porter
Managing Director
Evergreen Health