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Dear Residents,

19 November 2024

## New Village Duty Manager

We are delighted to share with you that we have employed Kristen Shanglee as Duty Manager, starting with us on Monday 2 December 2024.

## A little bit about Kristen:

I am a hospitality enthusiast with a passion for problem solving and building meaningful connections. I am known for being an attentive listener and always bring an energy and purpose to everything I do. I have a strong background of hospitality as well as years of working with diverse cultures. Whether working on enhancing my career or striving to improve, I thrive on exceeding customer expectations and creating impactful solutions.

Outside of my professional life, I enjoy exploring new places and making new memories with my son, spending time with my family, and diving into a great book at every chance I get – this is what keeps me inspired and grounded. I have a strong belief in lifelong learning, the power of kindness, and taking each day as it comes – "Rome wasn't built in a day".



We look forward in welcoming Kristen to the team and we are confident that she will be a great asset to the team and to the Village.

Kind regards,

Village management