

Dear Residents,

Subject: Evergreen Noordhoek's two-bed Frail Care Facility and Bed Booking Procedure

Noordhoek's two bed Frail Care facility aims to provide specialized care and support to residents requiring additional assistance and attention.

The facility represents our commitment to ensuring the highest level of care for all our residents. We understand the importance of maintaining a comfortable and safe living environment for those who may require more assistance due to frailty or medical conditions.

Frail care is a specialized form of care provided to individuals who require support with their daily activities, such as bathing, dressing, and medication management. It is designed to cater to the unique needs of residents who may have mobility challenges or chronic health conditions that require ongoing monitoring and assistance.

Our two-bed frail care facility will act as a bridge between our retirement village and the hospital. It is designed to provide a supportive and nurturing environment for residents who need more care than what can be provided in their independent living homes. The facility will have trained medical staff available 24/7 to ensure residents' well-being, and it will offer a range of services and amenities tailored to meet their individual needs.

Key Features of the two Bedroom Frail Care Facility:

1. Specialised and comfortable medical beds, designed for residents requiring extra care.
2. Round-the-clock availability of trained and compassionate medical staff to provide personalized care.
3. Enhanced safety measures, including accessibility features and emergency response systems.
4. Close proximity to the existing amenities and services of our retirement village, fostering a sense of community and convenience.
5. A serene and supportive environment that promotes physical, emotional, and social well-being.

To ensure that appropriate arrangements are made for all interested residents, we kindly request those considering the utilization of the two-bed frail care facility to contact the clinic in advance to book their beds. This proactive step will enable us to streamline the transition process and make necessary preparations, including staff placement and individual care plans.

To reserve a bed in the new facility, please contact our clinic. Our dedicated staff will be available to guide you through the booking process, answer any questions you may have, and discuss specific requirements or preferences.

Hospital care and frail care are two distinct forms of healthcare services that cater to different needs and stages of patient care.

Hospital care refers to the acute medical treatment provided in a hospital setting. It focuses on diagnosing and treating acute illnesses, injuries, and surgical procedures. Hospitals are equipped with advanced medical technology, specialized departments, and healthcare professionals to provide intensive care, emergency services, and specialized medical interventions. Hospital care is typically short-term and aims to stabilize patients, provide necessary treatments, and facilitate recovery before transitioning to other forms of care.

Frail care, on the other hand, is a specialized form of care provided to individuals who require assistance with their daily activities due to frailty or chronic health conditions. Frail care facilities provide a supportive and nurturing environment for residents who need ongoing monitoring, assistance with personal care, medication management, and support with activities of daily living. Frail care focuses on enhancing quality of life, promoting comfort, and providing specialized care for residents with mobility challenges or chronic health conditions. It offers a more long-term approach to care, aiming to support residents' overall well-being and maintain their functional abilities.

While hospital care is essential for acute medical conditions and emergencies, frail care services are designed to cater to the unique needs of individuals who require ongoing support, monitoring, and assistance due to frailty or chronic conditions. Both forms of care play vital roles in the continuum of healthcare, addressing different aspects of patient's health and well-being at various stages of their medical journey.

If you have any additional queries or would like further information about the two-bedroom frail care facility, please do not hesitate to reach out to us. We are more than happy to assist you in any way we can.

Tariff:

Resident	Monthly	R34 000.00 (incl vat)
Non-Resident	Monthly	R41 000.00 (incl vat)

Thank you for your continued trust and support. We remain dedicated to providing exceptional care and services to all our residents, and we look forward to assisting you in our Frail, Care facility.

Best Regards

Elize Porter

Evergreen Health (Manging Director)