

NOTICE: BISTRO OPERATIONS BY TSEBO SOLUTIONS GROUP

Dear Residents,

As you are aware, the contract with Western Province Caterers will terminate at the end of February. I would therefore like to advise you that Tsebo Solutions Group, trading under the well-known name of Fedics will be taking over all catering operations on the 1st of March. The service will continue in a very similar way to how it has in the past. We have been busy behind the scenes planning the changeover and we are all very excited to see the Bistro full again.

Please note below details relating to general operations.

Operating Hours:

- Coffee Shop: 08h00 – 17h00, Monday to Sunday
- Bistro: 08h00 – 16h00, Monday to Sunday
- Lunch: 12h00 – 14h00
- Dinner: 18h00 – 21h00, Fridays or otherwise as advertised

Meal Prices:

- Daily lunch: R65
- Sunday Lunch with dessert: R120
- Sunday Lamb Lunch with dessert: R145

Meal Package options will reduce to two options and exclude any Sunday lunches, dinners and special events. Packages will be handled by the Tsebo team directly and will appear on your Bistro account and no longer through the Evergreen team or your monthly levy account. It will still work on a pre-paid basis as before.

- Meal Package A: 10 Meals @ R550
- Meal Package B: 20 Meals @ R1100

Menus

Meals can be enjoyed in the bistro or as “heat & eat” take-away dinner. The focus will be on providing balanced and varied menus with two options available daily at the same affordable price as before.

- Meal orders to be placed the day before, by 14h00
- Meal cancellations are accepted up to 9am on the same day it was ordered for.
- Unfortunately, “daily meal” availability for meals ordered on the day for the day cannot be guaranteed. Meals are prepared according to orders placed. An a la carte menu will be available on a walk-in basis.

Collection times for lunch meals

To ensure the Bistro service remain at a high standard take-away meals will not be delivered at homes unless prior arrangements are made with valid reasons such as mobility issues. Collection times for meals are as follows:

- Monday to Sunday: 11:15-11:45
- Saturday: 09:00-10:00

Please note you are not allowed to bring your own container, due to Health and Safety reasons.

Meals in the fridge

We understand that your schedule may vary, so if you are unable to collect your meal during lunch hours, we will place it in the Bistro fridge. If not collected these meals will unfortunately have to be discarded by the end of the business day.

Cashless Operation

The Bistro will remain a cashless operation. Credit and debit cards are accepted.

Electronic meal tag

Each house / apartment will be allocated an electronic meal tag to manage your account with free of charge. Any replacement tags required will be at a charge of R85.00. The tag system will be explained in more detail once the Tsebo team has taken over the Bistro operations.

Meal account top up

A pre-paid account system will replace the credit system meaning accounts may only be made use of if in a positive balance. Accounts can be topped up by credit or debit card payments or via EFT. This can be done at the Bistro.

If you opt to pay via EFT, please mail your proof of payment to: hswinnen@fedics.co.za
Your top-up credit or prepaid balance is carried over to the next month if not used.

Should you have any questions, please feel free to contact me directly.

Regards,

Riaan Gouws
Village Manager