

18 March 2022

Dear Resident,

RE: CARE CENTRE RATE INCREASE – EFFECTIVE 01 MAY 2022

Over the past few months, it is evident that the country and the world at large is slowly trying to get back to 'normal', or rather the new normal post hard and harsh COVID – 19 lockdowns and restrictions. With that said, we are seeing and unfortunately have yet to still experience the long-term effects that COVID – 19 has had not only in our communities but the country at large.

In the last 12 months, I can confidently say that Evergreen Health has applied best practice in the business to ensure that we have maintained high quality healthcare service to our residents in both Home Care and Evergreen Health Centres.

In line with the contract you signed with Evergreen Health, we hereby would like to give you a one (1) month notice of our intention to increase your contractual fee by 8%, inclusive of VAT on 1 May 2022.

The new standard rates will be R30,400.00 per month for residents and R41,100.00 for non-residents.

There is severe pressure on expenses. It is being led by higher than inflation fuel price increases which in turn leads to an increased food price, the recent double digit increase on utility costs and increased staffing remuneration. We have done everything in our ability to keep the expenses as tightly controlled as possible and believe we have managed it to the best interest of our residents.

You can be rest assured that Evergreen Health will continue providing excellent care for your loved one and we are committed to protecting our residents.

Please contact me should you require any further information in this regard. We are at your service.

Kind Regards



Elize Porter

Managing Director – Evergreen Health