

26 July 2020

Dear Residents,

RE: LOCKDOWN REGULATIONS UNDER ADJUSTED ALERT LEVEL 3

As you are aware, from today South Africa is under adjusted alert level 3 Lockdown and the practical implications of these Regulations at Evergreen Noordhoek are set out below. We are grateful that so many residents received their second vaccinations but must remain vigilant. We ask residents to remain supportive of management decisions in consultation with medical professionals and other industry leaders to ensure that our Village remains as safe as possible.

1. Safety protocols
The wearing of masks over the mouth and nose remains compulsory in all common areas of the Village.
2. Visitations
Visits by members of the public are allowed.
3. Lifestyle Centre
The Lifestyle Centre will be open for all types of social gatherings including all interest groups and exercise classes that do not exceed 50 residents or 50% of the venue's capacity. The gym, library, games rooms and swimming pool areas can be used at leisure. Please ensure that you sanitise the areas after use.

Residents' family members/visitors will be allowed in the Lifestyle Center with prior arrangement with management, however priority must be given to residents in particular for "special events" such as the Friday night social gathering, Wednesday's dinner service and Sunday Lunches.

The salon will also re-open this week but on a booking basis until further notice.
(Contact details available from reception)

The operating hours for the duty managers will return to 07h00 – 21h00 from Tuesday 27 July 2021.

4. Catering
The Village Bistro will resume regular service including dinner service on a Wednesday and Sunday lunch as before with numbers restricted to 50.
Residents may still make use of the Pick n Pay and Rodgers fresh produce order service that is offered.
5. Domestic workers / gardeners
Registered private domestic workers and gardeners will be allowed to enter the village and resume work. We urge residents to remain vigilant and follow strict covid protocols

when allowing anyone into your homes. Evergreen domestic / gardening services will be reinstated as of Tuesday 27 July 2021 as per previous booking schedules.

6. Maintenance contractors / Deliveries

General maintenance will resume and work that could not be attended to during level 4 lockdown will be addressed with urgency. Outside contractors will be allowed into the Village and approved variation requests can be actioned. Village management must still be advised of any approved variation work starting. It is still our recommendation that non-essential internal work by external contractors be avoided where possible.

7. Clinic

The clinic will remain open to residents. Home care / visits are recommended however.

8. Symptoms, Testing and Results

We urge residents to inform Village Management in the event of them: a) showing symptoms, b) going to get tested for COVID-19 and c) in the event that you do test positive for COVID-19. This will assist the Village team to support and assist you where necessary.

I would like to thank you in advance for your support and understanding of the situation we still find ourselves in. Your continued support and unselfish approach to working with myself and the team greatly appreciated. Finally – a friendly reminder that my team and I are as committed as ever to assist you with any request you may have. If you are unsure of anything relating to COVID-19 regulations please feel free to contact me directly.

Warm Regards,

Riaan Gouws
Village Manager
072 600 2499