

Updated 23 June 2020

Dear Residents,

I trust that you are all healthy and doing well. I am sure you have all seen that South Africa and the Western Cape has seen a drastic increase in Covid-19 infections with many parts of the country now officially in what is referred to as the “3rd wave”. Based on what we have experienced over the past year major retailers in all areas has also been closed due to infections. The major hotspots remain in the same areas and the majority of the South African workforce are affected due to substandard living conditions and traveling on overcrowded public transport daily.

All residents remain in what is considered a vulnerable age group and therefore, as a business we are once again guided by your best interest in our decision-making process

The one thing that you must not doubt is the Evergreen “Partnership for Life” Promise. Our number one goal is to protect all residents and staff against the COVID-19 virus no matter how long takes or difficult it becomes. Together we must do everything in our ability to keep the virus out of our village and to prevent a possible outbreak or spread like we have seen in many similar estates and villages.

As the country moved to level 3 of lockdown on Tuesday evening, the below guidelines will be implemented in our village.

1. You may walk freely in the village where the management and security teams can take great care of you.
2. All residents must wear a three-ply cloth mask that fully cover their mouth and nose at all times when not in the privacy of your own home.
3. Social distancing of the minimum recommended distance of 1.5 meters at all times when not in the privacy of your own home.
4. The Lifestyle Centre and all the facilities are only accessible to residents and service providers registered with Village Management.
5. No visitors will be allowed on common areas with the exception of accompanied sales viewings. These viewings will continue on a strict “walk through” basis only to eliminate potential exposure of residents or Evergreen staff members.
6. Visitors are allowed to enter the village and visit you at your home but will continue to be screened and temperature checked at security. It is recommended that non-essential visitation is avoided at all cost.
7. All deliveries to be collected at the gate after being sanitised. Deliveries services will not be allowed in to the village to deliver at your home.

8. Contractors will be allowed to enter the village and carry out work as required. It is recommended that all non-essential work required internally be avoided. If this is not possible all residents must take caution and practice social distancing and hygiene protocols at all times
9. Domestic-and Garden services will be allowed to continue but I urge all residents to take caution and practice social distancing and hygiene protocols at all times.
10. It is recommended that all non-essential maintenance requests are avoided at all cost.
11. Interest groups and social activities: All interest groups are restricted to 50% of the capacity of the venue it is being held in and all attendees must strictly comply with social distancing and wearing of masks. No catering will be allowed during any of the gatherings.
 - Cinema Room – Maximum 12 residents per viewing
 - Crafts / Games room – Maximum 12 residents
 - Aqua Aerobics – Maximum 15 residents per class
 - Bridge / Canasta – Can continue. Wearing of masks and regular sanitizing compulsory
 - Knitting Club – Wearing of masks compulsory. Numbers allowed based on distancing and being on open lounge
 - Pool / Table Tennis - Wearing of masks and regular sanitizing compulsory
 - Library – All books returned must be placed in the “Returns” box for sanitizing.
12. Bistro. Residents are welcome to make use of the dining area. It is not recommended that groups of more than 4 sit per table and social distancing in between tables are to be maintained at all times.

I would like to thank you in advance for your support and understanding of the situation. Your continued support and unselfish approach to working with a team that has nothing other than your best interest at heart is highly appreciated. Finally – a friendly reminder that my team and I are as committed as ever to assist you with any request you may have.

Warm Regards,

Riaan Gouws
Village Manager
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