

29 May 2020

Dear Residents,

Please note below protocols with regards to entry into residents' homes.

Our primary goal is to safeguard all residents, visitors, contractor and the village team with increased needs for emergency maintenance / repair work during this time of the year and Level-3 lockdown regulations.

The following protocol for all emergency cleaning, maintenance, repair work or assistance required inside the homes and any contractor providing an essential and authorised service.

1. All workers or contractors must be screened either on the 2 hourly temperature check check conducted at reception or at security for contractors upon entering and exiting the village.
2. When entering a home, the 2meter distancing must be maintained;
 - 2.1 We recommend that residents completely remove themselves from the area where work is being conducted.
 - 2.2 No refreshments or food is to be prepared for residents; this not an essential service.
 - 2.3 No physical contact with residents will be allowed.
3. On completing the work, the village 'sanitiser team' will enter and sanitise all surfaces.
4. P.P.E. to be issued to all workers entering homes;
 - 4.1 Face Mask covering mouth and nose
 - 4.2 Face shield
 - 4.3 Hairnet
 - 4.4 Shoe / foot protection after sprayed with sanitizer.
 - 4.5 Apron (disposable)
 - 4.6 Gloves (disposable)

Your cooperation and assistance in enforcing the above protocols are appreciated.

Warm Regards,

Riaan Gouws
Village Manager
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