

24 March 2020

Dear Residents,

The president has spoken, now it's time for US to do our part. After numerous comments around our village lockdown request and measures we are implementing in support of the Presidents instructions and in keeping our residents safe and healthy, allow me to clarify some confusion.

Evergreen specializes in managing retirement villages, all decisions we make are with our residents' safety in mind. We have consulted with some of the best healthcare practitioners in the country prior to implementing these measures. We care for 1000+ retirees across the country and we are implementing these matters throughout.

To this point, I urge you to not risk exposing yourself to any form of contracting the COVID19 virus and to self-isolate in the safety of your home. This PANDEMIC needs to be slowed down in order for us as a nation to survive.

You might have seen the devastating effect that this virus has had on Italy, hundreds of people are dying daily due to citizens not cooperating with requests of quarantine.

You are welcome to walk around in the Evergreen Village, please adhere to the social distancing of 1.5m and remember you are a part of a greater village and responsible for not just your own health but also that of your fellow residents and staff.

My team and I remain committed to assisting you at any point where we possibly can, feel free to phone the Management Team in the office if you are uncertain about anything. It is business UNUSUAL and we will be implementing some new measures over the days to come of which we will keep you updated.

Do NOT hesitate to make use of your Telecare devices at any time, PLEASE test them frequently.

This is a stressful and uncertain time for us all, we will only succeed if we work together.

Regards

Garry Reed Managing Director – Evergreen Lifestyle Villages