Please rate your experience from 1 January 2019 to 31 March 2019 10 = Excellent 1 = Poor 5 = Average

Village Name : Lake Michelle Unit Number: _____

Name and Surname : ______ (Complete 1 per unit)

	1	2	3	4	5	6	7	8	9	10	N/A
Security: Lake Michelle Estate											
1 I am greeted by friendly security staff at the entrance gate											
2 Presence and visibility of security staff within the village											
3 I feel safe and secure in the village surrounded by adequate security measures											
Social Events / Catering											
4 I feel thenumber of social events arranged by Evergreen are sufficient											
5 How would you rate the quality of the catering and staff for social events											
Garden & Maintenance											
6 The homes are maintained to a good standard?											
7 Maintenance concerns are handled professionally and timeously											
8 Common areas within the Lake Michelle Estate are well maintained											
Evergreen Management: Situated at Evergreen Noordhoek											
9 Village management are responsive to my requests and needs											
10 I feel that village management genuinely cares and engages me regularly											

General Comments

