



30 June 2017

**ALL OWNERS
 LAKE MICHELLE HOMEOWNERS ASSOCIATION NPC**

Dear Owner

MUNICIPAL (WATER & EFFLUENT) INCREASES: EFFECTIVE 1 JULY 2017 AND DROUGHT CRISIS: LEVEL 4 WATER RESTRICTIONS

Kindly note that Council has approved Level 4 water restrictions, effective from 1 June 2017 until further notice. Level 4 entails a ban on all use of municipal drinking-quality water for outside and non-essential purposes (see the attached detailed outline of all Level 4 water restrictions).

Associated Level 4 restrictions tariffs will be implemented as of 1 July 2017. In addition, annual tariff increases come into effect on 1 July 2017 when 2017/18 tariffs are implemented. (see tariffs below).

Residential Water Tariffs (Domestic Full and Domestic Cluster)				
Water Steps (1kl = 1000 litres)	Level 1 (2016/17) Rands (incl VAT)	Level 2 (2016/17) Rands (incl VAT)	Level 3 (2016/17) Until 30/6/2017 Rands (incl VAT)	Level 4 (2017/18) From 1/7/2017 Rands (incl VAT)
Step 1 (>0 ≤ 6kl)	R 0,00	R 0,00	R 0,00	R 4,56 (free for indigent households)
Step 2 (>6 ≤ 10.5kl)	R 14,89	R 15,68	R 16,54	R17,75
Step 3 (>10.5 ≤ 20kl)	R 17,41	R 20,02	R 23,54	R25,97
Step 4 (>20 ≤ 35kl)	R 25,80	R 32,65	R 40,96	R43,69
Step 5 (>35 ≤ 50kl)	R 31,86	R 48,93	R 66,41	R113,99
Step 6 (>50kl)	R 42,03	R 93,39	R 200,16	R302,24

Residential Sanitation Tariffs (Domestic Full and Domestic Cluster)				
Sanitation Steps* (1kl = 1000 litres)	Level 1 (2016/17) Rands (incl VAT)	Level 2 (2016/17) Rands (incl VAT)	Level 3 (2016/17) Until 30/6/2017 Rands (incl VAT)	Level 4 (2017/18) From 1/7/2017 Rands (incl VAT)
Step 1 (>0 ≤ 4,2 kl)	R 0,00	R 0,00	R 0,00	R 4,39 (free for indigent households)
Step 2 (>4.2 ≤ 7.3 kl)	R 12,56	R 13,24	R 13,98	R 14,98
Step 3 (>7.35 ≤ 14 kl)	R 20,34	R 23,39	R 27,47	R 30,31
Step 4 (>14 ≤ 24.5 kl)	R 22,23	R 28,15	R 35,29	R 49,04
Step 5 (>24.5 ≤ 35 kl)	R 23,34	R 36,48	R 48,65	R 59,30

*Kindly take note that following the adoption of the Special Resolution tabled at the Annual General Meeting held on 31 May 2017 the members of Lake Michelle Home Owners Association have accepted that the capping mechanism that forms part of the City of Cape Town Municipality calculation for Sanitation charges (currently 35kl) does not apply to them, i.e. members will be charged at a rate of R59.30 for sanitation over and above the 35kl cap.

Members are kindly reminded that that they are responsible for their water meter usage.

Should you have any queries in this regard, kindly contact either our offices at 021 426 4440 or liesl.tuck@pamgolding.co.za or the Estate Admin Office at 021 785 5378.

**Yours faithfully,
PAM GOLDING PROPERTY MANAGEMENT SERVICES**

**Per:
AUREN FREITAS DOS SANTOS**





The City of Cape Town has approved Level 4 water restrictions, effective from 1 June 2017 until further notice.

RESTRICTIONS APPLICABLE TO ALL CUSTOMERS

- No watering/irrigation with municipal drinking water allowed. This includes watering/irrigation of flower beds, lawns, vegetables, agricultural crops, other plants, sports fields, golf courses, schools, learning institutions facilities, nurseries, parks and other open spaces. (Nurseries and customers involved in agricultural activities or with historical gardens may apply for exemption. For more information, visit www.capetown.gov.za/thinkwater
- City departments may only irrigate sports fields, parks, etc. using non-drinking water and upon agreement of days and times with Water and Sanitation department.
- Facilities/customers making use of boreholes water, treated effluent water, spring water or wellpoints are encouraged not to water/irrigate within seven days after rainfall that provided adequate saturation.
- All boreholes and wellpoints must be registered with the City and must display the official City of Cape Town signage clearly visible from a public thoroughfare. For information on how to register a borehole, visit www.capetown.gov.za/thinkwater
- You are encouraged to flush toilets (manually using a bucket) with greywater, rainwater or other non-drinking water.
- Borehole/wellpoint water must be used efficiently to avoid wastage and evaporation. Borehole/wellpoint water users are strongly encouraged to irrigate only on Tuesdays and Saturdays before 09:00 or after 18:00 for a maximum of one hour.
- All properties where alternative, non-drinking water resources are used (including rain water harvesting, grey water re-use, treated effluent water and spring water) must display signage to this effect clearly visible from a public thoroughfare. Visit www.capetown.gov.za/thinkwater for further information.
- No washing or hosing down of hard-surfaced or paved areas with municipal drinking water allowed. (Users, such as abattoirs, food processing industries, care facilities, animal shelters and other industries or facilities with special needs may apply for exemption. For more information, visit www.capetown.gov.za/thinkwater
- The use of municipal drinking water for ornamental water fountains or water features is prohibited.

RESTRICTIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

- No washing of vehicles, trailers, caravans or boats using municipal drinking water is allowed. These must be washed with non-drinking water or waterless products.
- Customers are strongly encouraged to install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components.
- No topping up (manually or automatically) of swimming pools allowed, even if fitted with pool cover. This includes the filling of new pools or the refilling of an existing pool after a repair.
- The use of portable or any temporary play pools is prohibited.
- No increase of the indigent water allocation over and above the free 350 litres a day will be granted, unless through prior application and permission for specific events such as burial ceremonies.
- Use of municipal drinking water, at 100 litres per person per day is strongly encouraged.

RESTRICTIONS APPLICABLE TO NON-RESIDENTIAL CUSTOMERS

- No washing of vehicles, trailers, caravans or boats with municipal drinking water allowed except where an exemption has been granted. This applies to both formal and informal car washes. Vehicles, trailers, caravans and boats should be washed with non-drinking water or waterless products. Exemption on application may be granted if water recycling is used in the washing process. For more information, visit www.capetown.gov.za/thinkwater
- The use of fitted pool covers for public swimming pools is strongly encouraged where practically possible.
- No automatic top-up systems for swimming pools are allowed.
- The operation of spray parks is prohibited.
- Customers/facilities must install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components in public places and adhere to all Water By-law requirements.
- Golf courses, sports facilities, parks, schools and learning institutions are not allowed to establish any new landscaping or sports fields, except if irrigated only with non-drinking water.
- For users supplied with water in terms of special contracts (notarial deeds, water service intermediaries or water service providers), the contract conditions shall apply.

Please note:

- **Additional water-restrictive measures, stipulated in Schedule 1 of the Water By-law, 2010, still apply**
- **All exemptions granted under Level 2 or Level 3 restrictions have been withdrawn and re-application will not be considered unless otherwise stated above.**
- **Water pressure may be reduced to below applicable regulations or standard requirements to limit water leaks, and may cause intermittent water supply.**

Visit www.capetown.gov.za/thinkwater for more information or contact us at water@capetown.gov.za .