

25 September 2024

Dear Residents,

NOTICE: CATERING SERVICE – EVERGREEN DIEP RIVER

PRICE INCREASE

Servest, our catering service provider, has worked with us to offer the lowest possible meal prices and to delay any increases for as long as possible. Thanks to your continued support, we are able to limit the unavoidable increase to a minimum. Effective 1 October, the price for the daily meal will rise from R45 to R50.

TAKE-AWAY SURCHARGE

Due to ongoing challenges in retrieving crockery used for take-away meals, we must unfortunately introduce an additional surcharge of R5 for containers for all take-away orders. As we are still benefiting from a lower meal price, we cannot cover this cost through meal sales revenue.

Note: *Exceptions will only be made based on residents being ill and unable to visit the bistro and at managements discretion.*

PAYMENT

Due to the non-compliance with the "post meal" payment system and some accounts being up to three months overdue, we will now require all meals to be either pre-paid or at settled for on the day. Funds can be deposited into your Servest account should you choose prefer to make use of the pre-paid system.

Thank you in advance for your continued support.

Regards,
Riaan