

Circular 005/2023

24 February 2023

Dear Resident,

Fedics/Bistro Operations commencing 01 March 2023

Tsebo Solutions Group, trading under the well-known name of Fedics will be taking over all catering operations on Wednesday, 1st of March. The service will continue in a very similar way to how it has in the past.

Meals can be enjoyed in the bistro or as “heat & eat” take-away dinner. Fedics’ focus will be on providing balanced and varied menus. Two options will be prepared daily at the same affordable price as before. Vegetarian meals will be available on request.

Operating Hours:

The Bistro Menu will continue to offer a selection of breakfast, toasted sandwiches, cake plus hot and cold beverages. Light meals will be available 5-days/week, Monday to Friday from 8am-5pm and Saturdays from 8am – 3pm. The Bistro will close after lunch at 3pm on Sunday. Please note that should you wish to enjoy the Bistro menu that there will be delays between 12h00 –13h00 due to pre-ordered daily specials being served to residents for lunch.

Meal Orders:

- Meal orders to be placed the day before, by 14h00
- Sunday lunch orders to be placed before 14h00 on Friday
- Meal cancellations are accepted up to 9am on the same day it was ordered for. However, “daily meal” availability for meals ordered on the day for the day cannot be guaranteed. Meals are prepared according to orders placed. An a la carte menu will be available on a walk-in basis.

Take Away Lunch - Collection Times: To ensure the Bistro service remain at a high standard take-away meals will not be delivered at homes unless prior arrangements are made with valid reasons such as mobility issues. Take-Away containers will be available at R10 per container, as residents are not allowed to bring their own containers due to Health and Safety reasons.

Collection times:

- Monday to Sunday: 11:15-11:45; and
- Saturday: 09:00-10:00

Meal Prices:

- Daily lunch: R65
- Sunday Roast Lunch R95 and Sunday Lamb Roast R120
- Sunday Dessert R25

Meal Package Options: Fedics are offering an incentive to purchase pre-paid meals at a discount

- Meal Package A: 10 Meals @ R550
- Meal Package B: 20 Meals @ R1100

Meals in the fridge: We understand that your schedule may vary, so if you are unable to collect your meal during lunch hours, we will place it in the Bistro fridge. If not collected these meals will unfortunately have to be discarded by the end of the business day.

Electronic Meal Tag: Each apartment will initially be allocated an electronic meal tag to manage your account. Any lost/replacement tags will be charged at R85.00. The tag system will be explained in more detail once the catering team have taken over the Bistro operations.


Cashless Operation: The Bistro will remain a cashless operation. Credit and debit cards are accepted.

Meal Account Top Up: Accounts can be topped up by credit or debit card payments or via EFT. This can be done at the Bistro. Your top-up credit or prepaid balance is carried over to the next month if not used. If you opt to pay via EFT, please mail your proof of payment to: hswinnen@fedics.co.za

I look forward to welcoming Fedics and their team into our village and I look forward to delicious meals served fresh from the kitchen to our residents. I encourage everyone to make use of our new caterers

Should you have any questions, please feel free to contact me directly.

Your sincerely,



Christine Dempers
Village Manager: Diep River