

Circular 001/2023

14 February 2023

Dear Resident,

Catering Handover to FEDICS commencing 01 March 2023

We would like to confirm that Evergreen Lifestyle Villages (Pty) Ltd catering service provider, Western Province Caterers (WPC), will terminate their contract on 28 February 2023. Management have secured the services of Fedics, one of South Africa's leading outsourced catering companies. They have been operating in this sector for 50 years. ELV appointed them because of their values in striking a balance between good nutrition, religious and personal preferences by working with dieticians when developing meal plans.

Friday, 24 February	- WPC FINAL SERVICE (Close Kitchen and Bistro from 2pm.)
Saturday, 25 February	- BISTRO CLOSED - The Fedics team will start moving in
Sunday, 26 February	- BISTRO CLOSED - Fedics team will set up/ get ready for service
Monday, 27 February	- BISTRO OPEN Previously advertised meals to be prepared on-site.
Tuesday, 28 February	- BISTRO OPEN Previously advertised meals to be prepared on-site
Wednesday, 1 March	- FEDICS Fully Operational with new menu.

At this stage services offered by Fedics include a choice of two daily meal specials from Monday to Friday and one light meal choice on Saturday. These weekly lunch meals will be offered at R60/meal. A roast lunch will be served every Sunday at R95/person and R25/person for dessert. These meals will be prepared by an onsite Fedics team comprising a Hostess, Cook and Waitron.

The Bistro Menu will offer a selection of breakfast, toasted sandwiches, cake plus hot and cold beverages. Light meals will be available 5-days/week, Monday to Friday from 8am-5pm and Saturdays from 8am – 3pm. The Bistro will close after lunch at 3pm on Sunday. Please note that should you wish to enjoy the Bistro menu that there will be delays between 12h00 –13h00 due to pre-ordered daily specials being served to residents for lunch.

Prepaid/Top up accounts will be encouraged and Fedics will introduce a card system for bookings which they will run through once they take over. Each resident will be issued with a card that will be used to book a meal, buy coffee/tea or pay for a theme dinner. Simply put, residents will load their bistro wallets and will have instant access to their spend.

Please feel free to contact me if you require clarity or if you have any questions.

Your sincerely,



Christine Dempers
Village Manager: Diep River

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