

13 October 2022

Dear Resident

### **WPC Catering Changes – 01 November 2022**

At the beginning of September we implemented changes that reduced the number of WPC staff from three to two and in turn cut the management fee. We also raised our standard meal price to R60 and our Sunday lunch price to R95.

As discussed at the AGM and in subsequent communications, the catering services, which are currently being provided and ultimately subsidised by EPI, cannot be delivered for free indefinitely. Our current financial model was not sustainable and as a village, we needed to achieve a balanced budget. We have managed to get to a catering service with a zero-management fee, thanks to heavy negotiation by Garry Reed.

Western Province Catering will prepare meals at their head office kitchen in Gardens. These freshly made meals will be placed in ceramic bain marie dishes and then put into catering insulated bags and delivered to the village every day, Monday – Friday, as well as Sundays. These ceramic dishes will be placed in the oven to finish off and then individually plated for service at lunch times.

The changes are small and the service standard will remain the same:

- menus will be sent to residents by email (no change) and Vegetarian Options will be included;
- the booking system does not change, but we must stress that NO last-minute bookings can be accommodated;
- Samantha Gabriel will remain as host and waitress;
- Grant Scholtz (chef) will be redeployed to another WPC site;
- a second junior person will be appointed to assist Samantha with prepping and serving food, and to keep the Bistro and kitchen clean; and
- quotes to be sourced for special functions such as the Christmas Lunch, Oktoberfest Dinner, etc.

There will be no change to the Deli menu: breakfast and toasted sandwiches will still be available. The Bistro's hours of service will be from 8am-5pm on weekdays and 8am-3pm on Sundays. There will be no service on Saturdays. However, there is a Tea/Coffee station offered by Rescom every Saturday, on an honesty basis.

Thank you for your assistance and cooperation.



Christine Dempers  
Village Manager