Circular 04 - 2022

13 September 2022

Dear Resident,

COMMUNICATION OF INCREASE IN LEVIES

Firstly, I would like to apologies if my communication of Friday 9 September was interpreted as being disrespectful, I can assure you that this was certainly not the intention.

Yesterday, 12 September I had a conference call with the Rescom where the following were discussed and agreed

* The levy increase will remain at 7.4% effective 1 September 2022.
* The target levy will be reduced from R6350 to R5800.
* The Healthcare expense will be removed out of the monthly expenses in the village at the end of October, Evergreen will cover these expenses like it has been until end October.
* The clinic service in its current form will seize and any services that residents require will be billed on a fee for service basis through homecare contract.
* Residents that require healthcare services are to contact Sharon, Christine or Amanda to obtain further information around the Home Care Contract Fees
* Some residents have indicated that they only budgeted for an increase in levies at a later date – Although this is understood it will not stop the levy increase from being effected on 1 September – However If a resident has a concern in terms of the payment, they are to contact Christine and discuss it further with her. We will try and assist residents where possible.
* There are some residents affectionately known as the “Early Adopters” – these residents have a decision to make in terms of their rates account (These residents would have received a different increase letter indicating it as such) we will provide them with an extension on their deadline until Friday this week, 16 September.

A new individual Levy Increase letter will be distributed, showing the reduction in Target Levy in the next 24 hours.

I would like to thank the Rescom for their support and ongoing engagement on this matter.

Regards

Garry