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Circular 016-2025

05 May 2025

Dear Residents

Weekend power outages.

With the power outage over the weekend there seems to be a lot of misinformation doing the rounds about what happened and who was affected.

Our Village is not on the same Eskom line as the rest of Frederick Road. Thus, when the complex across the road's power is returned it does not mean that our power is returned. We run on a separate line that is linked to Lanseria and not to the Broadacres line that the rest of Frederick Road is linked to.

The power outage problem on the weekend was caused due to loadshedding from Eskom. Once the power from Eskom returned it caused such a power surge that the Solar system tripped to protect the system from damage. We had to get technicians out to come and do repairs and return the system. This affected the entire village. Some houses and apartments that seemed not to be affected were in actual fact those one's who have their own solar or inverter back-up systems.

Rest assured that Management is working closely with BrightBlack Energy to find a way of preventing a reoccurrence and to shield the system from Eskom surges.

Warm Regards

Wilma Swart Village Manager