

Dear Resident,

26/11/2024

As the festive season approaches, we look forward to celebrating this special time with family and friends.

Please note that our Head Office will be closed from the 17th December 2024 to the 06th January 2025 for the Holiday period.

In preparation for this closure, we must adhere to strict financial deadlines, which will impact our usual Healthcare Billing cycle (15th of the month to the 14th of the following month.)

Please find the adjusted billing schedule below:

- December 2024 Billing Cycle: **15 November 2024 - 03 December 2024**
- January 2024 Billing Cycle: **04 December 2024 - 14 January 2025**

Please note that the January billing cycle will include six Sundays and four public holidays. This will result in increased costs for this period due to applicable rates, and we sincerely apologize for any inconvenience this may cause.

On behalf of the Evergreen Health Team, we would like to express our gratitude for your continued support throughout 2024.

We wish you and your families a Joyful Festive Season and a Prosperous 2025.

We look forward to serving you in the New Year.

Best regards,



Elize Porter

Managing Director
Evergreen Health