

Circular 086-2024

21 November 2024

Dear Residents,

PHASE 3 WATER PRESSURE ISSUES:

We have been experiencing water pressure issues in phase 3. This is as a result of high village demand and our borehole irrigation plant being out of commission.

While the plant is down, we have had to irrigate from the water treatment plant, thus putting the system under higher demand than what it can yield. This causes the transfer pump to switch off to allow time for the tanks to fill sufficiently to supply the demand required by the plant. When the system loses pressure, it causes the council supply to kick in. Unfortunately, this has then already allowed air into the system which causes airlocks and results in fluctuating pressure at the top of the Village in phase 3.

To address this problem, we have had two new 5000 lt tanks installed that will be fed by a separate borehole to the water treatment plant. Thus, completely separating irrigation to the Village from the Water Treatment plant. This will remove the extra demand on the system. As an added measure Alveo is installing a bigger transfer pump which will allow the system to cope with a higher demand more efficiently.

These installations will be completed by Monday 25 November 2024 and should alleviate any pressure drops in the system.

We apologise for the inconvenience and ask that you bear with us as we work towards resolving the problem.

Kind regards,



Wilma Swart
Village Manager