

Circular 078-2024

20 September 2024

Dear Residents,

ANNUAL DQ98 ASSESSMENTS:

Just a friendly reminder of our annual DQ98 assessments taking place in the last quarter of the year. These assessments are reviewed annually as per the Department of Social Development regulations.

Sister Kate Powell will be conducting DQ98 assessments over the next few months and we ask that you please make yourselves available. Also please have any new medical reports or scripts available for her to update your information.

Why do we do the DQ?

Residential retirement facilities resort under the Department of Social Development (DSD) in terms of governance in South Africa; mandated by the Older Persons Act, 13 of 2006 to register and monitor the implementation of minimum norms and standards; to which public, non-governmental and private sector facilities have to comply.

Evergreen Lifestyle Villages (ELV) and Evergreen Health (EH) management are involved in annual audits conducted by DSD at facilities and have to be compliant with regulations. The completion of the DQ98 assessment, developed in 1998, is prescribed in the Norms and Standards of the Older Persons Act. Aligned to this, the life right agreement stipulates that the Life Right Holder needs to complete a medical questionnaire, the results of which must be acceptable after assessment to the operator in its sole discretion.

Regards



Wilma Swart
Village Manager