



A Note from your Rescom



COMMUNIQUE 26-2024

HOUSES RESIDENTS – VOLTANO

Please refer to Evergreen's communication regarding the implementation of the TID rollover for prepaid meters in the houses.

Voltano will implement the TID rollover on prepaid electricity meters on **Thursday, 1st August 2024**. (This will not affect apartment residents.)

Please read through the Voltano communication and ensure you have all current electricity tokens loaded by Wednesday and that you are not buying any new electricity tokens on Thursday, 1st August 2024.

The 1st of August 2024 is to be treated as a rollover day, and if you purchase on that day, you will lose your electricity tokens.

Any residents that are not sure of how to do the rollover as per the Voltano communication, please **contact Reception to put your name on the list to be assisted with this.**

Duty Managers will then work their way through the list and assist residents.

Best

David Presbury
Chairman