

Date: 18th July 2024

Dear Residents,

We would like to provide an update on our application for a Sub-Acute License with the Gauteng Department of Health. Here are the key points:

Sub-Acute License Application

1. Initial Application and Inspection:

- We applied to the Gauteng Department of Health for registration as a Sub-Acute Facility.
- The Department conducted an inspection, but our application was denied because the Healthcare Centre is based within a Retirement Facility. The Department requires a sub-acute facility to be in a free-standing building.

2. Appeal Process:

- Evergreen Health appealed this decision, but the appeal was denied for the same reasons.
- We are preparing to reapply in an effort to meet the Department's requirements and obtain the necessary license.

3. Next Steps After License Approval:

- Once the Sub-Acute License is granted, we can then apply to the Board of Healthcare Funders (BHF) with the Department of Health's registration.
- BHF will conduct their own inspection through COHSASA (Council for Health Service Accreditation of Southern Africa).
- Upon satisfactory inspection, BHF will issue a Practice Number.

Timeframe and Interim Measures

• Process Duration:

- The entire process, from obtaining the Sub-Acute License to receiving the BHF Practice Number, can take up to four years.

• Interim Care Arrangements:

- In the meantime, residents can apply for authorization for short-term stays after hospitalization through our home care practice number.
- For assistance with this process, please contact Marius or Kate.

We appreciate your understanding and patience as we work through this complex and lengthy process. Please do not hesitate to reach out if you have any questions or require further assistance.

Best Regards

Elize Porter