

**Circular 54-2024** 

09 June 2024

**Dear Residents** 

## **FALLS AND ASSISTANCE:**

When someone trips and falls, we realise that it is in our nature to want to assist and help them up. This is however probably the worst thing you can do.

Nobody unskilled should be moving anybody post a fall, they must be left in the position that they fell in until a medically skilled professional can assess the mechanism of injury and severity of the fall.

You can assist by pressing your panic button or alerting the qualified staff that assistance is required. If the incident attracts onlookers, you can take charge by telling them not to try and lift the person and to wait for the Nurse to arrive. You can also inform them if help has been called for so that they don't call for help again.

Warm Regards

Wilma Swart Village Manager