

Circular 52-2024

07 June 2024

Dear Residents

VOLTANO ACCOUNT QUERIES AND ASSISTANCE:

In order to assist residents with Voltano account queries and understanding your account layout and how to interpret the information, we have arranged for Deirdre Van Eck from Voltano to be on site and available to residents one day in the last week of every month. This will be after you have received your monthly invoice but a few days before payment is due. This way you can check and agree your invoice before making payment.

Deirdre is Voltano's Accounts Manager for Evergreen Lifestyle Villag Broadacres. She will be on site with her laptop for the entire day and you are welcome to come to her with questions or to help you log into your accounts. We hope this will assist in getting everybody familiarized with the new system and in getting questions and queries resolved sooner.

Please make a note that she will be at the Village in the Lifestyle Centre on Wednesday 26 June 2024 from 08:00 – 16:00.

Warm Regards



Wilma Swart
Village Manager