

Circular 049-2024

28 May 2024

Dear Residents,

HOUSES VOLTANO INVOICES SHOWING PREPAID ELECTRICITY PURCHASES:

Voltano have been inundated with queries from residents asking why there are pre-paid electricity charges on their Voltano invoices.

Please note that Voltano will show your pre-paid electricity purchases on your invoice for the month which you purchased it in. It simply shows the payment for the electricity as you paid for it when you bought it (Green square). Then shows the invoice for the pre-paid electricity (Red square). It is not charged again. It is merely showing your pre-paid. (See example below)

Voltano Metering (Pty) Ltd

Evergreen Property Investments (Pty) Ltd

Account	BRABNFJJJ	Date	21 May 2024
Amount Due	R 3,985.93	Deposit	
Due Date	03 Jun 2024	Billing Days	28
Payment Reference No		Billing Period	
BRABNFJJJ		2024-04-19 TO 2024-05-17	

STAND No.	STREET ADDRESS

HISTORY / STATEMENT			
DATE	DETAILS	AMOUNT (Incl VAT)	BALANCE
	Balance brought forward		R 404.58
25 Apr 2024	Crn00300 BRA	R -117.00	R 287.58
25 Apr 2024	Inv00435 BRA	R 643.66	R 931.23
30 Apr 2024	Inv00730 BRA	R 1,118.70	R 2,049.93
01 May 2024	Prepaid Token Receipt 914476	R -1,500.00	R 549.93
01 May 2024	Inv00981 BRA	R 1,500.00	R 2,049.93
21 May 2024	Inv01214 BRA	R 1,935.99	R 3,985.93

INVOICE			
INVOICE No.	Inv00981_BRA	DATE	09 May 2024
DUE DATE	16 May 2024		
DATE	DETAILS	AMOUNT (Excl VAT)	AMOUNT (Incl VAT)
01 May 2024	Prepaid Token - 914476	R 1,304.35	R 1,500.00
		Total:	R 1,500.00

INVOICE			
INVOICE No.	Inv01214_BRA	DATE	21 May 2024
DUE DATE	03 Jun 2024		
DATE	DETAILS	AMOUNT (Excl VAT)	AMOUNT (Incl VAT)
21 May 2024	Refuse Removal (May 2024)	R 404.00	R 464.60
21 May 2024	Water usage (1301901):24.79kl	R 676.72	R 778.23
21 May 2024	Water Demand Charge (Res)	R 33.97	R 39.07
21 May 2024	Sanitation (Sewerage) Fixed Charge	R 568.78	R 654.10
		Total:	R 1,935.99

120 days +	90 - 120 days	60 - 90 days	30 - 60 days	Current	AMOUNT PAYABLE
R 0.00	R 0.00	R 0.00	R 549.93	R 3,436.00	R 3,985.93

Regards



Wilma Swart
Village Manager