

Circular 034-2024

05 April 2024

Dear Residents,

UNDERSTANDING YOUR VOLTANO INVOICE:

Please find below overview and explanation of how to read your Voltano Invoice. Residents are getting confused with the fact that the tariff structure is shown on the bottom of the invoice. Your second page on the invoice will show you a three months history of consumption. For now, residents will only have one month as Voltano only has one month's history. Next month there will be two months and in June there will be a 3-month history.

TAX INVOICE



Voltano Metering (Pty) Ltd

Vat No. 4310222932
Reg No. 2005/015581/07
Banking Details
Voltano Metering (Pty) Ltd
Standard Bank
42 182 581
Centurion
012645
Reference: EVEKKBQNV

Tel: 086 186 5826
Tech: 072 261 7335
Fax: 086 626 0633
Email: info@voltano.com
Address: Postnet Suite 293
Private Bag X 1007
Lyttelton
0140



Evergreen Property Investments (Pty) Ltd

Mr. Example
Unit 300 Evergreen Broadacres
43 Frederick Road
Broadacres

Account	EVEKKBQNV	Date	25 Jul 2023
Amount Due	R 2,042.58	Deposit	
Due Date	03 Sep 2023	Billing Days	29
Payment Reference No		Billing Period	
EVEKKBQNV		2023-06-14 TO 2023-07-13	

Your account number and the reference number to use when making payment

STAND No.	STREET ADDRESS
061	Evergreen Noordhoek, Erf 061, Glencairn Expressway Road, Fish Hoek

HISTORY / STATEMENT			
DATE	DETAILS	AMOUNT (Incl VAT)	BALANCE
	Balance brought forward		R 0.00
21 Jun 2023	Inv00083_EVE	R 593.15	R 593.15
30 Jun 2023	Debit Order Payment	R -593.15	R 0.00
06 Jul 2023	DO Refund EVEKKBQNV	R 593.15	R 593.15
21 Jul 2023	Inv00296_EVE	R 1,449.42	R 2,042.58

INVOICE					
INVOICE No.	Inv00296_EVE	DATE	21 Jul 2023	DUE DATE	03 Sep 2023
DATE	DETAILS		AMOUNT (Excl VAT)	AMOUNT (Incl VAT)	
21 Jul 2023	Elec usage (14340032797)- :396.63kWh		R 971.82	R 1,117.59	
21 Jul 2023	Administration Fee		R 101.74	R 117.00	
21 Jul 2023	Cold Water usage (8SEN0300059857):5.69kl		R 99.59	R 114.53	
21 Jul 2023	Sanitation charge 5.69kl - (8SEN0300059857)		R 87.23	R 100.31	
Total:				R 1,449.42	

R117 Admin fee
Water consumption

120 days +	90 - 120 days	60 - 90 days	30 - 60 days	Current	AMOUNT PAYABLE
R 0.00	R 0.00	R 0.00	R 0.00	R 2,042.57	R 2,042.58

TARIFF STRUCTURE			
TARIFF TYPE	IBT	METER TYPE	Residential 60A
UNITS(kWh)	AMOUNT (Excl VAT)	AMOUNT (VAT)	AMOUNT (Incl VAT)
0 - 600	R 2.0606	R 0.3091	R 2.3697
600 - 100000	R 3.5024	R 0.5254	R 4.0278
TARIFF TYPE	Normal	METER TYPE	Residential-Hot Water
UNITS(kL)	AMOUNT (Excl VAT)	AMOUNT (VAT)	AMOUNT (Incl VAT)
-	R 130.4348	R 19.5652	R 150.0000
TARIFF TYPE	IBT	METER TYPE	Residential-Cold Water
UNITS(kL)	AMOUNT (Excl VAT)	AMOUNT (VAT)	AMOUNT (Incl VAT)
0 - 6	R 0.00	R 0.00	R 0.00
6 - 10	R 24.3300	R 3.6495	R 27.9795
10 - 15	R 25.3900	R 3.8085	R 29.1985
15 - 20	R 35.6000	R 5.3400	R 40.9400
20 - 30	R 49.2000	R 7.3800	R 56.5800
30 - 40	R 53.8100	R 8.0715	R 61.8815
40 - 50	R 67.8900	R 10.1835	R 78.0735
50 - 100000	R 72.7500	R 10.9125	R 83.6625

Electricity tariff structure

Hot water tariff Apartments only

Inclining Billing Tarriff for water

If you have any difficulty or require any assistance, please contact Management and we will gladly assist you. You can also contact Voltano on: **086 186 5826** for any billing or technical queries.

Regards



Wilma Swart
Village Manager