



A Note from your Rescom



COMMUNIQUE 10-2024

VOLTANO MATTERS

With Wilma's help, ResCom has been trying to sort out all the problems relating to the changeover of the management of all the utilities. This afternoon, we held a meeting with Garry Reed. The discussions have been equitable and productive and are ongoing.

1. At this stage, there is no need for anyone to sign any documents, and there is no problem for those of you who have already signed. The question of how the terms and conditions align with the LRAs is also being readdressed.
2. The R117 administration fee charge is under discussion at this stage and is being further investigated.
3. Pre-paid Electricity. You can purchase electricity any time after the team from Voltano have dealt with your meter. However, between now and 31ST March inclusive, there is a 10% charge, which will lower the amount actually available by that margin, and it seems it is not recoverable. From Monday, 1ST April, the 10% charge will drop away, and the charges will continue exactly as they have before. If you have a real need to buy electricity before Monday, you are advised the minimum possible just to tide you over.

ResCom will meet with Voltano management next week and with Garry afterwards.

Best

David Presbury
Chairman