

Circular 031-2024

25 March 2024

Dear Residents,

VOLTANO IN VILLAGE TO PROGRAM PRE-PAID ELECTRICITY METERS:

This is a reminder that Voltano will have a team of technicians on site to program all the House's prepaid electricity meters on Tuesday 26 March and Wednesday 27 March 2024 (09:00 – 16:00)

Please be aware that they will be moving through the Village from house to house to do so. This should only take a few minutes as it is only a code that needs to be loaded onto the meter.

Please note that if you have purchased pre-paid electricity from the Meter man, you will need to load this onto your meter by close of business today. As soon as the meter has been reprogrammed, it will no longer accept new Meter Man tokens. It will only accept pre-paid tokens as specified in the pre-paid flyer. (Attached). All existing tokens on your meter, will remain there for your usage. So, no need to worry that you will lose any of your saved up tokens for winter!

Please remember to send your completed onboarding forms to: Annanda De Beer: <u>Annanda.db@voltano.com</u>.

She will then process and send individual welcome letters and login details to their website to you.

Kind regards,

Wilma Swart Village Manager