

Circular 028-2024

20 March 2024

Dear Residents,

ONBOARDING DOCUMENTATION FOR VOLTANO:

Please find attached updated documents from Voltano that will need to be completed and returned in order for the onboarding process to take place. Voltano will create accounts for residents and send login details to their website to each resident to enable them to access their accounts.

Please find attached amended documentation from Voltano reflecting the current utility cost that residents are paying in line with Council tariffs.

1. Evergreen Voltano Tariff sheet.
2. Onboarding documentation – Evergreen Broadacres Apartments
3. Onboarding documentation – Evergreen Broadacres Houses and Cottages
4. pre-paid flyer

Voltano's team will be onsite on Wednesday 27 March 2024, and Thursday 28 March 2024 to access all house's pre-paid meters to program them for the changeover effective 1 April 2024. Residents will not lose any units they have on their meters. These will simply be carried over.

Please send completed forms to:
Annanda De Beer: Annanda.db@voltano.com

She will then process and send individual welcome letters and login details to their website to you.

Kind regards,



Wilma Swart
Village Manager